

EMERGENCY MEDICAL SERVICES AUTHORITY

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RANCHO CORDOVA, CA 95670
(916) 322-4336 FAX (916) 324-2875



November 14, 2014

Mr. Steve Carroll, EMS Administrator
Ventura County EMS Agency
2220 East Gonzales Road, Suite 130
Oxnard, CA 93036

Dear Mr. Steve Carroll:

This letter is in response to your 2013 Ventura County EMS Plan submission to the EMS Authority.

I. Introduction and Summary:

The EMS Authority has concluded its review of Ventura County's 2013 EMS Plan and is approving the plan as submitted.

II. History and Background:

Historically, we have received EMS Plan documentation from Ventura County for its 1999, 2004, 2005, 2007-2009, 2011, and 2012 plan submissions, and most current, its 2013 plan submission.

Ventura County received its last Five-Year Plan approval for its 2004 plan submission, and its last annual Plan Update approval for its 2012 plan submission. The California Health and Safety (H&S) Code § 1797.254 states:

*"Local EMS agencies shall **annually** (emphasis added) submit an emergency medical services plan for the EMS area to the authority, according to EMS Systems, Standards, and Guidelines established by the authority."*

The EMS Authority is responsible for the review of EMS Plans and for making a determination on the approval or disapproval of the plan, based on compliance with statute and the standards and guidelines established by the EMS Authority consistent with H&S Code § 1797.105(b).

III. Analysis of EMS System Components:

Following are comments related to Ventura County's 2013 EMS Plan. Areas that indicate the plan submitted is concordant and consistent with applicable guidelines or regulations and

H&S Code § 1797.254 and the EMS system components identified in H&S Code § 1797.103 are indicated below:

A. ☒ ☐
 Approved Not
 Approved

System Organization and Management

1. Table 1 (Minimum Standards/Recommended Guidelines)

- Standard 1.07 is not listed on Table 1 as meeting the recommended guideline, although it is identified on the System Assessment Form. In the next plan submission, please update Table 1 to coincide with the information indicated on the System Assessment Form.
- Standard 6.08 is not listed on Table 1 with a short-range plan, although it is identified on the System Assessment Form. In the next plan submission, please update Table 1 to coincide with the information indicated on the System Assessment Form.
- Standard 6.09 is not listed on Table 1 as meeting the recommended guideline, although it is identified on the System Assessment Form. In the next plan submission, please update Table 1 to coincide with the information indicated on the System Assessment Form.
- Standard 6.11 is not identified on Table 1 as meeting the recommended guideline, although it is identified on the System Assessment Form. Additionally, a short-range plan is identified on Table 1; however, there is no short-range plan identified on the System Assessment Form. In the next plan submission, please update Table 1 to coincide with the information indicated on the System Assessment Form.
- Standard 8.09 does not meet the established minimum standard. In the next plan submission, please select a short- or long-range plan.

B. ☒ ☐ Staffing/Training

1. Table 3 (Staffing/Training)

- In the next plan submission, please provide a response for every question.

C. ☒ ☐ Communications

D. ☒ ☐ Response/Transportation

1. Ambulance Zones

- Please see the attachment on the EMS Authority's determination of the exclusivity of Ventura County's EMS Agency's ambulance zones.

E. ☒ ☐ Facilities/Critical Care

1. System Assessment Form

- Standard 5.10 does not meet the established minimum standard. The objective and needs are to continue working with local hospitals and prehospital providers to evaluate pediatric care capabilities. Since this is identified as a short-range plan, in the next plan submission, please show that the standard has been met, or explain the progress that has been made in meeting the standard as well as identifying new needs.

2. Table 6 (Facilities/Critical Care)

- The statistics provided for receiving hospitals and base hospitals is inconsistent with the information presented for the facilities in Table 9. In the next plan submission, please ensure the information contained in both tables correspond with one another.

F. ☒ ☐ Data Collection/System Evaluation

1. System Assessment Form

- Standard 6.08 does not meet the established minimum standard. The objective and needs are to schedule the EMS Advisory Committee to annually evaluate the EMS system and produce an annual report. Since this is identified as a short-range plan, in the next plan submission, please show that the standard has been met, or explain the progress that has been made in meeting the standard as well as identifying new needs.

G. ☒ ☐ Public Information and Education

H. ☒ ☐ Disaster Medical Response

1. System Assessment Form

- Standard 8.09 does not meet the established minimum standard and there were no needs and objectives identified. The current status indicates Ventura County does not have resources available to maintain a local DMAT team. In the next plan submission, please show that progress has been made in meeting the standard by identifying the needed resources. Please also establish an objective and assign a timeframe for meeting the objective.

IV. Conclusion:

Based on the information identified, Ventura County may implement areas of the 2013 EMS Plan that have been approved. Pursuant to H&S Code § 1797.105(b):

"After the applicable guidelines or regulations are established by the Authority, a local EMS agency may implement a local plan...unless the Authority determines that the plan does not effectively meet the needs of the persons served and is not consistent with the coordinating activities in the geographical area served, or that the plan is not concordant and consistent with applicable guidelines or regulations, or both the guidelines and regulations established by the Authority."

Mr. Steve Carroll, EMS Administrator
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V. Next Steps:

Ventura County's annual EMS Plan Update will be due on November 14, 2015.

If you have any questions regarding the plan review, please contact Ms. Lisa Galindo, EMS Plans Coordinator, at (916) 431-3688.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel R. Backer", followed by a horizontal line.

Howard Backer, MD, MPH, FACEP
Director

Attachment

[illegible]



Ventura County Public Health

A Division of the Ventura County Health Care Agency

RIGOBERTO VARGAS, MPH
Director

EMERGENCY MEDICAL SERVICES

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STEVEN L. CARROLL, EMT-P
EMS Administrator
ANGELO SALVUCCI, M.D., F.A.C.E.P.
Medical Director

August 15, 2014

Lisa Galindo
EMS Plans Coordinator
Emergency Medical Services Authority
10901 Gold Center Drive, Suite 400
Rancho Cordova, CA 95670-6073

Dear Lisa,

The 2013 Ventura County EMS Plan "5 Year" Update is resubmitted for your review. Updated system assessment forms are included for each of the standards and guidelines and revised Tables 1 through 11 are submitted. Sections 6.09 and 8.18 now meet the Minimum Standards. Sections 1.11, 3.05, 6.01, 6.03, 6.05, 6.09, 6.11, 7.02, 7.03, 7.04, 8.04, 8.05, 8.06 and 8.13 now meet the Recommended Guidelines. Additionally, the Ambulance Zone Summary Forms are being resubmitted, however, there have been no changes to these documents since the last submission.

Significant changes in the 2013 reporting period include enhancements to the countywide ImageTrend electronic patient care reporting system to include connections between all EMS providers and base and receiving hospitals, and the implementation of a satellite backup system for the ReddiNet hospital emergency communication system. We also completed the implementation of a stroke registry for our newly established Ventura County Stroke System. In conjunction with one of our trauma centers and several EMS providers, we have implemented the Ventura County Elderly Fall Prevention Program, to reduce repeat falls in this vulnerable population. Ventura County EMS also routinely participates in disaster exercises across our jurisdiction where medical/health capacity and resource needs are assessed. A number of our staff attended the California Public Health and Medical Emergency Operations Manual training and our multi-casualty incident plan has been updated to include the trauma and specialty care facilities. Through collaboration with the Hospital Preparedness Program, we also continue to work with all hospitals, clinics and long term care facilities to coordinate disaster preparedness efforts. Lastly, in 2013, Ventura County EMS coordinated the replacement of all defibrillators in our county program and we implemented a community based "Sidewalk CPR" program with the participation of all hospitals and providers.

In response to EMSA's question regarding Pediatric System Design, Ventura County EMS is interested in exploring options to increase pediatric care and Ventura County Medical Center has established the first Pediatric Intensive Care Unit in Ventura County. However, geographic concerns and limited patient volumes limit our options at establishing a pediatric specialty care system.

Please feel free to contact me at (805) 981-5305 should you require any additional information or should you have any questions.

Sincerely,

Steve Carroll

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

A. SYSTEM ORGANIZATION AND MANAGEMENT

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long-range plan
Agency Administration:					
1.01 LEMSA Structure		X			
1.02 LEMSA Mission		X			
1.03 Public Input		X			
1.04 Medical Director		X	X		
Planning Activities:					
1.05 System Plan		X			
1.06 Annual Plan Update		X			
1.07 Trauma Planning*		X			
1.08 ALS Planning*		X			
1.09 Inventory of Resources		X			
1.10 Special Populations		X		X	
1.11 System Participants		X	X		
Regulatory Activities:					
1.12 Review & Monitoring		X			
1.13 Coordination		X			
1.14 Policy & Procedures Manual		X			
1.15 Compliance w/Policies		X			
System Finances:					
1.16 Funding Mechanism		X			
Medical Direction:					
1.17 Medical Direction*		X			
1.18 QA/QI		X	X		
1.19 Policies, Procedures, Protocols		X	X		

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

A. SYSTEM ORGANIZATION AND MANAGEMENT (continued)

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
1.20	DNR Policy		X			
1.21	Determination of Death		X			
1.22	Reporting of Abuse		X			
1.23	Interfacility Transfer		X			
Enhanced Level: Advanced Life Support						
1.24	ALS Systems		X	X		
1.25	On-Line Medical Direction		X	X		
Enhanced Level: Trauma Care System:						
1.26	Trauma System Plan		X			
Enhanced Level: Pediatric Emergency Medical and Critical Care System:						
1.27	Pediatric System Plan		X			
Enhanced Level: Exclusive Operating Areas:						
1.28	EOA Plan		X			

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

B. STAFFING/TRAINING

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Local EMS Agency:						
2.01	Assessment of Needs		X			
2.02	Approval of Training		X			
2.03	Personnel		X			
Dispatchers:						
2.04	Dispatch Training		X	X		
First Responders (non-transporting):						
2.05	First Responder Training		X	X		
2.06	Response		X			
2.07	Medical Control		X			
Transporting Personnel:						
2.08	EMT-I Training		X	X		
Hospital:						
2.09	CPR Training		X			
2.10	Advanced Life Support		X			
Enhanced Level: Advanced Life Support:						
2.11	Accreditation Process		X			
2.12	Early Defibrillation		X			
2.13	Base Hospital Personnel		X			

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

C. COMMUNICATIONS

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long- range plan
Communications Equipment:						
3.01	Communication Plan*		X	X		
3.02	Radios		X	X		
3.03	Interfacility Transfer*		X			
3.04	Dispatch Center		X			
3.05	Hospitals		X	X		
3.06	MCI/Disasters		X			
Public Access:						
3.07	9-1-1 Planning/Coordination		X	X		
3.08	9-1-1 Public Education		X			
Resource Management:						
3.09	Dispatch Triage		X	X		
3.10	Integrated Dispatch		X	X		

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

D. RESPONSE/TRANSPORTATION

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:						
4.01	Service Area Boundaries*		X	X		
4.02	Monitoring		X	X		
4.03	Classifying Medical Requests		X			
4.04	Prescheduled Responses		X			
4.05	Response Time*		X			
4.06	Staffing		X			
4.07	First Responder Agencies		X			
4.08	Medical & Rescue Aircraft*		X			
4.09	Air Dispatch Center		X			
4.10	Aircraft Availability*		X			
4.11	Specialty Vehicles*		X	X		
4.12	Disaster Response		X			
4.13	Intercounty Response*		X	X		
4.14	Incident Command System		X			
4.15	MCI Plans		X			
Enhanced Level: Advanced Life Support:						
4.16	ALS Staffing		X	X		
4.17	ALS Equipment		X			
Enhanced Level: Ambulance Regulation:						
4.18	Compliance		X			
Enhanced Level: Exclusive Operating Permits:						
4.19	Transportation Plan		X			
4.20	"Grandfathering"		X			
4.21	Compliance		X			
4.22	Evaluation		X			

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

E. FACILITIES/CRITICAL CARE

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:						
5.01	Assessment of Capabilities		X			
5.02	Triage & Transfer Protocols*		X			
5.03	Transfer Guidelines*		X			
5.04	Specialty Care Facilities*		X			
5.05	Mass Casualty Management		X	X		
5.06	Hospital Evacuation*		X			
Enhanced Level: Advanced Life Support:						
5.07	Base Hospital Designation*		X			
Enhanced Level: Trauma Care System:						
5.08	Trauma System Design		X			
5.09	Public Input		X			
Enhanced Level: Pediatric Emergency Medical and Critical Care System:						
5.10	Pediatric System Design	X			X	
5.11	Emergency Departments		X		X	
5.12	Public Input		X			
Enhanced Level: Other Specialty Care Systems:						
5.13	Specialty System Design		X			
5.14	Public Input		X			

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

F. DATA COLLECTION/SYSTEM EVALUATION

	Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:					
6.01 QA/QI Program		X	X		
6.02 Prehospital Records		X			
6.03 Prehospital Care Audits		X	X		
6.04 Medical Dispatch		X			
6.05 Data Management System*		X	X		
6.06 System Design Evaluation		X			
6.07 Provider Participation		X			
6.08 Reporting	X				
Enhanced Level: Advanced Life Support:					
6.09 ALS Audit		X			
Enhanced Level: Trauma Care System:					
6.10 Trauma System Evaluation		X			
6.11 Trauma Center Data		X		X	

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES**G. PUBLIC INFORMATION AND EDUCATION**

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short-range plan	Long-range plan
Universal Level:						
7.01	Public Information Materials		X	X		
7.02	Injury Control		X	X		
7.03	Disaster Preparedness		X	X		
7.04	First Aid & CPR Training		X	X		

TABLE 1: MINIMUM STANDARDS/RECOMMENDED GUIDELINES

H. DISASTER MEDICAL RESPONSE

		Does not currently meet standard	Meets minimum standard	Meets recommended guidelines	Short- range plan	Long-range plan
Universal Level:						
8.01	Disaster Medical Planning*		X			
8.02	Response Plans		X	X		
8.03	HazMat Training		X			
8.04	Incident Command System		X	X		
8.05	Distribution of Casualties*		X	X		
8.06	Needs Assessment		X	X		
8.07	Disaster Communications*		X			
8.08	Inventory of Resources		X	X		
8.09	DMAT Teams	N/A				
8.10	Mutual Aid Agreements*		X			
8.11	CCP Designation*		X			
8.12	Establishment of CCPs		X			
8.13	Disaster Medical Training		X	X		
8.14	Hospital Plans		X	X		
8.15	Interhospital Communications		X			
8.16	Prehospital Agency Plans		X	X		
Enhanced Level: Advanced Life Support:						
8.17	ALS Policies		X			
Enhanced Level: Specialty Care Systems:						
8.18	Specialty Center Roles		X			
Enhanced Level: Exclusive Operating Areas/Ambulance Regulations:						
8.19	Waiving Exclusivity		X			

SECTION II - ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

STANDARD:

Minimum Standard

Recommended Guidelines

1.01 Each local EMS Agency shall have a formal organizational structure which includes both agency staff and non-agency resources which includes appropriate technical and clinical expertise.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The local EMS Agency is part of the Ventura County Public Health Department which is a division of the Ventura County Health Care Agency. Current positions within Ventura County EMS are:

**MEDICAL DIRECTOR
ADMINISTRATOR
DEPUTY ADMINISTRATOR
TRAUMA SYSTEM MANAGER
EMERGENCY PREP. MANAGER
ADMINISTRATIVE ASSISTANT (2)**

**SPECIALTY SYSTEMS COORD.
EPIDEMIOLOGIST
LOGISTICS COORDINATOR
PUBLIC INFORMATION OFFICER
PLANNING AND COMMS. COORD.
OFFICE ASSISTANT**

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

STANDARD:

Minimum Standard

1.02 Each local EMS Agency shall plan, implement, and evaluate the EMS system. The agency shall use its quality assurance/quality improvement and evaluation processes to identify needed system changes.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The overall responsibility of the local EMS System falls upon the Ventura County EMS Administrator and the EMS Medical Director. The EMS Medical Director provides medical direction for the EMS System. Medical direction includes establishment, implementation and evaluation of the prehospital standards of care and recommendations to the receiving facilities for the care of those patients who are entered into the EMS system. The overall plan is administered by the EMS Administrator and is reviewed in part by the Prehospital Services Committee (PSC). Input for the plan and system adjustments are solicited from all participants of EMS including: First Responder Agencies, Transport Providers, Prehospital Care Coordinators, Paramedic Liaison Physicians, Emergency Department Nurses and Physicians. The EMS Agency is currently working with our Technical Advisory Group to update the CQI Plan and to develop processes to measure medical efficacy of our system policies and procedures.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

STANDARD:

Minimum Standard

1.03 Each local EMS Agency shall have a mechanism (including the emergency medical care committee(s) and other sources) to seek and obtain appropriate consumer and health care provider input regarding the development of plans, policies, and procedures, as described throughout this document.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Through various committees that work directly with the EMS Medical Director, EMS Administrator and agency staff, system participants have an opportunity to provide input on a regular basis. These committees provide oversight for pilot studies, updated county-wide protocols, development of clinical thresholds and contract compliance review. The Ventura County EMS Agency is and will continue to plan, implement, and review and adjust the EMS system accordingly.

Routine system adjustments include reviewing Committee structure, focus and membership, appointment of specific working taskforces for project development, and standardized, systematic surveys of field staff to obtain additional information and suggestions for improvement of the system and the EMS plan.

COMMITTEES AND RESPONSIBILITIES:

Prehospital Services Committee (PSC)

The PSC is comprised of representatives from all sections of the EMS system. It includes ALS and BLS first responder fire agencies, ALS transport provider agencies, Base Hospitals, Receiving Hospitals, EMS education programs, and Search and Rescue representation. The PSC is responsible for developing and recommending for approval, broad operational policy as it is needed. Within the PSC is a group of participants that act as a medical taskforce which work closely with the Medical Director to develop medical protocols, pilot programs, training issues, equipment and supplies.

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Standard 1.03 (cont'd.)

Continuous Quality Improvement (CQI) Committee

The CQI Committee is charged with measuring the appropriateness, quality and effectiveness of the care that is provided within the EMS system. Through ongoing study of specific patient care challenges, auditing, establishing of thresholds and anecdotal review the committee is responsible for bringing statistical support to the EMS system.

Multi-Casualty Incident (MCI) Committee

Reviews County protocols for multi-casualty response and establishing criteria for on-scene medical operations and communications. Also will coordinate the integration of plans into the ICS system.

EMS Advisory Committee

The Board of Supervisors has appointed an independent EMS Advisory Committee to review aspects of the Emergency Medical Services system, and specifically the performance and compliance of the ambulance agreements. The Committee is made up of individuals familiar with different aspects of emergency response, patient care, communication and disaster preparedness. The Committee is overseen by the EMS Administrator and Medical Director. Recommendations are made to the EMS Agency to assist them in making decisions related to the County-wide EMS system.

EMS Education Committee

The EMS Educators are a group of EMS program coordinators and instructors who work with the Administrator, Medical Director and agency staff to implement program changes as mandated by the State and County EMS Policy. Many of the changes that occur at this level are the result of policy development and recommendations of the other Committees. Likewise, this group can make recommendations to the EMS Agency in regard to teaching challenges and educational technical issues. Their focus is on medical continuity in training and bringing the latest technology and policy into the classroom.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

STANDARD:

Minimum Standard

1.04 Each local EMS Agency shall appoint a medical director who is a licensed physician who has substantial experience in the practice of emergency medicine.

Recommended Guidelines

The local EMS Agency medical director should have administrative experience in emergency medical services systems.

Each local EMS Agency medical director should establish clinical specialty advisory groups composed of physicians with appropriate specialties and non-physician providers (including nurses and prehospital providers), and/or should appoint medical consultants with expertise in trauma care, pediatrics, and other areas, as needed.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The medical director is a California licensed physician with over 30 years of emergency medicine experience and over 20 years of administrative experience in emergency medical services systems. The Medical Director for Ventura County is contracted for 22 hours per week. Advising the medical director on clinical matters is the medical group of the Prehospital Services Committee, which meets monthly, the CQI Committee and the EMS Advisory Committee.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

STANDARD:

Minimum Standard

Recommended Guidelines

1.05 Each local EMS Agency shall develop an EMS System plan, based on community need and utilization of appropriate resources, and shall submit it to the EMS Authority. The plan shall:

- a. assess how the current system meets these guidelines,
- b. identify system needs for patients within each of the targeted clinical categories
- c. provide a methodology and timeline for meeting these needs.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The EMS Plan is the cornerstone and blueprint of what we do and where we want to go. With specific goals and objectives outlined, the direction is set and all participants can refer to the document for a common vision. Other components for accomplishing these goals involve the securing of political and financial support to animate these programs. The EMS Administrator is responsible for developing and submitting the EMS Plan to the Board of Supervisors for approval. The Medical Director is responsible for developing and implementing high standards of patient care. The Administrator is responsible for verifying that providers are in compliance with those standards. The EMS system plan will be reviewed and updated annually.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

Minimum Standard

1.06 Each local EMS Agency shall develop an annual update to its EMS System plan and shall submit it to the EMS Authority. The update shall identify progress made in plan implementation and changes to the planned system design.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The EMS Plan is updated annually and submitted to the EMS Authority.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

Minimum Standard

1.07 The local EMS Agency shall plan for trauma care and shall determine the optimal system design for trauma care in its jurisdiction.

Recommended Guidelines

The local EMS Agency should designate appropriate facilities or execute agreements with trauma facilities in other jurisdictions.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County Trauma System was established in July 2010 with the designation of two Level II trauma centers, one at Los Robles Hospital and Medical Center in Thousand Oaks and one at Ventura County Medical Center in Ventura.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County participates in the Regional Trauma Coordinating Committee with all Region 1 EMS agencies. We have also established a multi-county Trauma Advisory Committee in collaboration with Santa Barbara County and San Luis Obispo County EMS agencies.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

Minimum Standard

Recommended Guidelines

1.08 Each local EMS Agency shall plan for eventual provision of advanced life support (ALS) services throughout its jurisdiction.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard for this section. Advanced life support Paramedics are provided by three contracted transport providers and three first responder ALS fire service agencies (City of San Buenaventura, Ventura County Fire Department, and Fillmore Fire Department). Ventura City Fire Department currently operates 7 First Responder ALS (FR-ALS) units within their city limits. Ventura County Fire Department operates two paramedic squads and ten paramedic engines. Fillmore Fire Department has a paramedic engine. All urban areas within Ventura County have an 8minute response time requirement for calls determined to be priority one through the Medical Priority Dispatch System (MPDS).911 calls determined to be non-emergency through MPDS, have a 15 minute response time requirement.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County coordinates ALS services with neighboring EMS Agencies, which includes mutual aid and automatic aid agreements.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

Minimum Standard

Recommended Guidelines

1.09 Each local EMS Agency shall develop a detailed inventory of EMS resources (e.g., personnel, vehicles, and facilities) within its area and, at least annually, shall update this inventory.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County EMS Agency coordinates system resources through a regional dispatch center operated by the Ventura County Fire Department. VCEMS also participates in the inventory and resource typing program coordinated by the Sheriff's Office of Emergency Services and we track these resources as they relate to disaster preparedness and the RDMHS Program.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

A comprehensive inventory of EMS resources is included in Section III

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

Minimum Standard

1.10 Each local EMS Agency shall identify population groups served by the EMS system which require specialized services (e.g., elderly, handicapped, children, non-English speakers).

Recommended Guidelines

Each local EMS Agency should develop services, as appropriate, for special population groups served by the EMS system which require specialized services (e.g., elderly, handicapped, children, non-English speakers).

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan	X	Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	---	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. We have engaged various County stakeholders to ensure our emergency plans include special populations such as those with access and functional needs. Additionally, VCEMS oversees the Hospital Preparedness Program, which coordinates emergency preparedness efforts among hospitals, clinics and long term care facilities within our jurisdiction. VCEMS is working toward meeting the recommended guidelines by continuing efforts with OES to identify special populations within our jurisdiction and by establishing an elderly fall prevention program to reduce secondary falls within the high risk populations.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

Continuing efforts with OES to identify special populations within our jurisdiction.

OBJECTIVE:

Plan to complete review by end of FY 14-15.

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Planning Activities

Minimum Standard

1.11 Each local EMS Agency shall identify the optimal roles and responsibilities of system participants.

Recommended Guidelines

Each local EMS Agency should ensure that system participants conform to their assigned EMS system roles and responsibilities, through mechanisms such as written agreements, facility designations, and exclusive operating areas.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The current system has written contracts with the ambulance transport providers for exclusive operating areas, various fire departments for ALS first response services, County Sheriff for ALS rescue helicopter services and the two trauma centers. We have letters of participation with the Receiving and Base Hospitals and agreements with the STEMI and Stroke Centers.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Regulatory Activities

Minimum Standard

Recommended Guidelines

1.12 Each local EMS Agency shall provide for review and monitoring of EMS system operations

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The delivery of BLS and ALS transport service is provided by contracted private ambulance services. In addition, one county, one federal and four municipal fire departments provide first responder services. All transport and first responder resources utilize the VCEMS electronic patient care reporting system and participate in the VCEMS Quality Improvement Program.

The Ventura County Board of Supervisors has implemented an EMS Advisory Committee which is overseen by the Medical Director and Administrator. This group will assess the performance of those contractors and public services currently serving the County EMS system.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Regulatory Activities

Minimum Standard

Recommended Guidelines

1.13 Each local EMS Agency shall coordinate EMS system operations.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The EMS system in Ventura County is progressive and very successful due to the consistent interaction with all EMS providers. Nearly all of these providers are certified or accredited by VCEMS and maintain minimum local standards. Additionally, VCEMS duty officers are available 24/7 for any system issues and/or disaster responses.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Regulatory Activities

Minimum Standard

1.14 Each local EMS Agency shall develop a policy and procedures manual which includes all EMS Agency policies and procedures. The agency shall ensure that the manual is available to all EMS system providers (including public safety agencies, ambulance services, and hospitals) within the system.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County EMS has an up-to-date policy and procedure manual, with medical care protocols being reviewed and adjusted on a regular basis by the Medical Director. New Paramedics that enter into the system are given a review of the system by the local Prehospital Care Coordinators and their employer through the accreditation process. In addition, EMS updates are done twice a year as a way to introduce new policy/procedure changes, and are mandatory for all paramedics, EMT's, and MICN's. One of the challenges facing local provider agencies is the attrition of Paramedics who are experienced and qualified to work in an area or region. As part of an incentive to maintain high medical care standards and long term experienced personnel, the EMS Agency, along with its EMS system participants have developed standards that allow Paramedics to progress through a "Preceptor Program" based upon experience and expertise within the local system. This is very important in situations where local system familiarity comes into play.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Regulatory Activities

Minimum Standard

Recommended Guidelines

1.15 Each local EMS Agency shall have a mechanism to review, monitor, and enforce compliance with system policies.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Policy compliance is maintained through quality assurance checks and through contract audits. Additionally, all providers in Ventura County use the ImageTrendePCR system and all agencies participate in the VCEMS Quality Improvement Program. Any policy deviations are reported and investigated through the QIP's unusual occurrence reporting process, and involve provider management, Base Hospital and EMS Agency oversight and medical direction.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

System Finance

Minimum Standard

Recommended Guidelines

1.16 Each local EMS Agency shall have a funding mechanism which is sufficient to ensure its continued operation and shall maximize use of its Emergency Medical Services Fund.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency operates as a division of the Public Health Department, but maintains the roles and accountability of a local EMS "Agency" as defined by State guidelines and regulations. Funding for Ventura County EMS comes from the EMS Fund, certification and designation fees, quality improvement and system oversight fees, non-compliance (late response) penalties and the County general fund.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Medical Direction

GENERAL INFORMATION: *The local EMS system shall include appropriate medical direction. This implies involvement of the medical community and ensures medical accountability in all stages of the system.*

Minimum Standard

Recommended Guidelines

1.17 Each local EMS Agency shall plan for medical direction within the EMS system. The plan shall identify the optimal number and role of Receiving Hospitals and alternative base stations and the roles, responsibilities, and relationships of prehospital and hospital providers.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Medical Director was hired through a process conducted by Public Health Administration and the EMS Agency. The Medical Director works with a medical task force on the Prehospital Services Committee. All policies and procedures are assigned a review date and changed as necessary. There are Exclusive Operating Area contracts with the transport providers for delivery of ALS transportation services. Four of the county's hospitals have agreed to be Paramedic Base Hospitals, however, there are no formal agreements or contracts for Paramedic Base or Receiving Hospitals

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County's EMS Medical Director also serves the same role for Santa Barbara County EMS. He routinely coordinates with other medical directors throughout the state through membership in the Emergency Medical Director's Association of California.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Medical Direction

Minimum Standard

1.18 Each local EMS Agency shall establish a quality assurance/quality improvement program. This may include use of provider based programs which are approved by the local EMS Agency and which are coordinated with other system participants.

Recommended Guidelines

Prehospital care providers should be encouraged to establish in-house procedures which identify methods of improving the quality of care provided.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Ventura County EMS has developed a written CQI Program and all provider agencies have established internal QI programs. In 2012, all field providers began using the ImageTrendPCR program, which provides a uniform reporting platform across ALS and BLS services, which allows for systemwide monitoring.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Medical Direction

Minimum Standard

1.19 Each local EMS Agency shall develop written policies, procedures, and/or protocols including, but not limited to:

- a. triage,
- b. treatment,
- c. medical dispatch protocols,
- d. transport,
- e. on-scene treatment times,
- f. transfer of emergency patients,
- g. standing orders,
- h. Receiving Hospital contact,
- i. on-scene physicians and other medical personnel,
- j. local scope of practice for prehospital personnel.

Recommended Guidelines

Each local EMS Agency should develop (or encourage the development of) pre-arrival/post dispatch instructions.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Medical care protocols are in place and are continually being reviewed and revised. Operational guidelines for receiving and base contact are in place, as are guidelines for Critical Care Transfers (CCT's) and a policy for Multi-Casualty Incidents (MCI). On scene treatment times have been reviewed for specific types of calls. Ventura County EMS has implemented an emergency medical dispatch (EMD) program with two authorized EMD centers. Oxnard Fire operates as a primary PSAP using a VCEMS approved EMD program and Ventura County Fire Department covers the remainder of the county, as a secondary PSAP, using the Medical Priority Dispatch System.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Medical Direction

Minimum Standard

1.20 Each local EMS Agency shall have a policy regarding "Do Not Resuscitate (DNR)" situations in the prehospital setting, in accordance with the EMS Authority's DNR guidelines.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County has policies in place for "Do Not Resuscitate" and "POLST" situations.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Medical Direction

Minimum Standard

1.21 Each local EMS Agency, in conjunction with the county coroner(s) shall develop a policy regarding determination of death, including deaths at the scene of apparent crimes.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Determination of Death policy for Ventura County EMS complies with applicable statute and meets the recommendations of the National Association of EMS Physicians and the American College of Surgeons.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Medical Direction

Minimum Standard

Recommended Guidelines

1.22 Each local EMS Agency, shall ensure that providers have a mechanism for reporting child abuse, elder abuse, and suspected SIDS deaths.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County EMS Policy #210 addresses required reporting for prehospital care personnel in all cases of suspected child, dependent adult and elder abuse.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Medical Direction

Minimum Standard

Recommended Guidelines

1.23 The local EMS medical director shall establish policies and protocols for scope of practice of prehospital medical personnel during interfacility transfers.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Policies and procedures for prehospital settings are applicable to interfacility transfers. Additionally, policies are in place to allow paramedics to monitor certain additional medications during interfacility transfers. Patients that are in need of additional care outside of the scope of paramedic skills shall be attended to by healthcare staff certified or licensed to deliver such care on those urgent transfers. Critical care transport guidelines have been established so that CCT Nurses may function in those roles.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Enhanced Level: Advanced Life Support

Minimum Standard

1.24 Advanced life support services shall be provided only as an approved part of a local EMS system and all Service Providers shall have written agreements with the local EMS Agency.

Recommended Guidelines

Each local EMS Agency, based on State approval, should, when appropriate, develop exclusive operating areas for Service Providers.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. There are three ALS ambulance provider contracts (AMR, Gold Coast Ambulance, and Lifeline Medical Transport) for seven exclusive operating areas. Performance compliance requirements and auditing is routinely performed. First Responder ALS Agreements are in place with the City of Fillmore, City of Ventura, and Ventura County Fire Department's and with the County Sheriff's Air Unit.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Enhanced Level: Advanced Life Support

Minimum Standard

1.25 Each EMS system shall have on-line medical direction, provided by a Receiving Hospital (or alternate base station) physician or authorized registered nurse/mobile intensive care nurse.

Recommended Guidelines

Each EMS system should develop a medical control plan which determines:

- the Receiving Hospital configuration for the system,
- the process for selecting Receiving Hospitals, including a process for designation which allows all eligible facilities to apply, and
- the process for determining the need for in-house medical direction for provider agencies.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. All facilities provide Standby or Basic Emergency Medical Services. There are a total of seven (8) hospitals within Ventura County. Four are designated as Paramedic Base Hospitals.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Enhanced Level: Trauma Care System

Minimum Standard

Recommended Guidelines

1.26 The local EMS Agency shall develop a trauma care system plan, based on community needs and utilization of appropriate resources, which determines:

- a. the optimal system design for trauma care in the EMS area, and
- b. the process for assigning roles to system participants, including a process which allows all eligible facilities to apply.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Trauma Plan was approved in March of 2009 and the Ventura County Trauma System was established in July 2010, with the designation of two Level II trauma centers, one at Los Robles Hospital and Medical Center in Thousand Oaks and one at Ventura County Medical Center in Ventura.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Enhanced Level: Pediatric Emergency Medical and Critical Care System

Minimum Standard

Recommended Guidelines

1.27 The local EMS Agency shall develop a pediatric emergency medical and critical care system plan, based on community needs and utilization of appropriate resources, which determines:

- a. the optimal system design for Pediatric emergency medical and critical care in the EMS area, and
- b. the process for assigning roles to system participants, including a process which allows all eligible facilities to apply

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. All Ventura County providers and hospitals have basic pediatric capabilities. Provider based paramedics are certified in Pediatric Advanced Life Support (PALS) and pediatric treatment protocols are established. Ventura County Medical Center has established a Pediatric Intensive Care Unit and all facilities have pediatric transfer agreements in place should higher level care be required.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II- ASSESSMENT OF SYSTEM 2013

A. System Organization and Management

Enhanced Level: Exclusive Operating Areas

Minimum Standard

1.28 The local EMS Agency shall develop, and submit for state approval, a plan, based on community needs and utilization of appropriate resources, for granting of exclusive operating areas which determines:

- a. the optimal system design for ambulance service and advanced life support services in the EMS area, and
- b. the process for assigning roles to system participants, including a competitive process for implementation of exclusive operating areas.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Provision of emergency ambulance service is contracted to three private ambulance providers covering seven exclusive operating areas. All three ambulance companies have provided service to Ventura County for many years and have been "grandfathered" under existing County agreements.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

GENERAL INFORMATION:

The local EMS system should include an adequate number of hospital and prehospital health professionals to provide emergency medical services on a twenty-four hour per day basis. Provision should be made for the initial and ongoing training of these personnel utilizing curricula consistent with state and national standards.

LOCAL EMS AGENCY

Minimum Standard

Recommended Guidelines

2.01 The local EMS Agency shall routinely assess personnel and training needs

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. EMS Agency staff, provider representatives and education program coordinators and instructors routinely meet to discuss changes in curriculum, County policy and procedures and any system changes that might impact the EMS System. Ventura County EMS audits the EMT programs for compliance with State and County requirements and agency representatives audit ALS continuing education courses that are conducted within the County.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Enhanced Level: Exclusive Operating Areas

Minimum Standard

Recommended Guidelines

2.02 The EMS Authority and/or local EMS agencies shall have a mechanism to approve EMS education programs which require approval (according to regulations) and shall monitor them to ensure that they comply with state regulations.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

STATUS DESCRIPTION:

Ventura County EMS meets the minimum standard for this section. VC EMS has had a mechanism in place for the approval of EMS training programs and continuing education providers for many years. VC EMS issues a separate C.E. provider number for each of the approved providers in the county and they are audited on a random basis. Continuing education is offered by hospitals and providers as Category I or II and are developed with EMT's, Paramedics and MICN's as the target audience.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Minimum Standard

2.03 The local EMS Agency shall have mechanisms to accredit, authorize, and certify prehospital medical personnel and conduct certification reviews, in accordance with state regulations. This shall include a process for prehospital providers to identify and notify the local EMS Agency of unusual occurrences which could impact EMS personnel certification.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Policies are in place for EMT certification, MICN authorization, and paramedic accreditation. Ventura County EMS was one of the first counties in the State to adopt a general procedure for the clearance of prehospital personnel by the Department of Justice upon application for certification. Resultant background check information is reviewed and certification decisions are made based on state disciplinary guidelines.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Dispatchers

Minimum Standard

2.04 Public Safety Answering Point (PSAP) operators with medical responsibility shall have emergency medical orientation and all medical dispatch personnel (both public and private) shall receive emergency medical dispatch training in accordance with the EMS Authority's Emergency Medical Dispatch Guidelines.

Recommended Guidelines

Public safety answering point (PSAP) operators with medical dispatch responsibilities and all medical dispatch personnel (both public and private) should be trained and tested in accordance with the EMS Authority's Emergency Medical Dispatch Guidelines.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Ventura County EMS has implemented an emergency medical dispatch (EMD) program with two authorized EMD centers. Oxnard Fire operates as a primary PSAP using a VCEMS approved EMD program and Ventura County Fire Department covers the remainder of the county, as a secondary PSAP, using the Medical Priority Dispatch System.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

First Responders (Non-Transporting)

Minimum Standard

2.05 At least one person on each non-transporting EMS first response unit shall have been trained to administer first aid and CPR within the three previous years.

Recommended Guidelines

At least one person on each non-transporting EMS first response unit should be currently certified to provide defibrillation and have available equipment commensurate with such scope of practice, when such a program is justified by the response times for other Service Providers.

At least one person on each non-transporting EMS first response unit should be currently certified at the EMT-I level and have available equipment commensurate with such scope of practice.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. All fire department first responder units are staffed with personnel trained to the minimum of EMT/AED. Additional agencies such as law enforcement, harbor patrol and park rangers, provide first responder EMT/AED service to remote or specific areas of the county.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Minimum Standard

2.06 Public safety agencies and industrial first aid teams shall be encouraged to respond to medical emergencies and shall be utilized in accordance with local EMS Agency policies.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The county's fire departments have provided excellent first responder service for decades and where appropriate, these departments work with various first aid teams to allow for a coordinated response to medical emergencies. These teams include security services at large venues and private communities. Historically during peak levels of emergency activity, public and private agencies have worked closely to ensure prompt response for all who access the 9-1-1 system.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Minimum Standard

Recommended Guidelines

2.07 Non-transporting EMS first responders shall operate under medical direction policies, as specified by the local EMS Agency medical director.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Currently each municipality maintains EMT-I level status with EMT-I Programs that are approved by Ventura County EMS. Fillmore City, Ventura City and Ventura County Fire Departments have various levels of ALS first responder staffing.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Transporting Personnel

Minimum Standard

2.08 All emergency medical transport vehicle personnel shall be currently certified at least at the EMT-I level.

Recommended Guidelines

If advanced life support personnel are not available, at least one person on each emergency medical transport vehicle should be trained to provide defibrillation.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Ventura County EMS has been regulating and approving EMT-I ambulance transportation personnel since the mid 1970's. With the establishment of Paramedics in the County in the mid 1970's followed by Countywide Paramedics in 1986, the roles of the EMT-I have evolved. Through the current EMS contracts, all 911 calls must be responded to by Advanced Life Support transport units. While they are primarily used for interfacility transports, all transport units that are staffed at the EMT level, will carry an AED.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Hospital

Minimum Standard

Recommended Guidelines

2.09 All allied health personnel who provide direct emergency patient care shall be trained in CPR.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County allied health personnel are trained to minimum levels of First Aid and CPR which includes the use of AED. All Ventura County hospitals require their licensed/certified staff to be trained in CPR.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Hospital

Minimum Standard

2.10 All emergency department physicians and registered nurses that provide direct emergency patient care shall be trained in advanced life support.

Recommended Guidelines

All emergency department physicians should be certified by the American Board of Emergency Medicine.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Emergency Department nurses and physicians are required to have ACLS certification at a minimum. Nearly all of the Emergency Departments in the County have Emergency Physicians who are ABEM certified in Emergency Medicine. While we would like to require ABEM certification, it is not feasible at the smaller, rural hospitals, nor for the Residency Program at Ventura County Medical Center. The Residents are under supervision of Board Certified Emergency Physicians.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Enhanced Level: Advanced Life Support

Minimum Standard

2.11 The local EMS Agency shall establish a procedure for accreditation of advanced life support personnel which includes orientation to system policies and procedures, orientation to the roles and responsibilities of providers within the local EMS system, testing in any optional scope of practice, and enrollment into the local EMS Agency's quality assurance/quality improvement process.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Orientation, training and testing is conducted by the Base Hospital Prehospital Care Coordinators (PCCs) for optional skills. EMS will process accreditation once the orientation process is completed. The accreditation process allows new field Paramedics to meet with the PCCs, interact and get an up-front view of the system, the challenges, pros and cons of the system. Ventura County is still small enough that the front-line EMS personnel are familiar with one another from EMT-I to Paramedic Liaison Physician. Accreditation and Orientation are conducted as needed by EMS, BH PCCs and Service Providers.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Minimum Standard

Recommended Guidelines

2.12 The local EMS Agency shall establish policies for local accreditation of public safety and other basic life support personnel in early defibrillation.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The countywide implementation of EMT-I Defibrillation by all first responders occurred in 1991. BLS providers electing to use AED's are authorized as EMT-AED Service Providers according to our local policy.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

B. Staffing and Training

Minimum Standard

Recommended Guidelines

2.13 All Receiving Hospital/alternative base station personnel who provide medical direction to prehospital personnel shall be knowledgeable about local EMS Agency policies and procedures and have training in radio communications techniques.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Base and Receiving Hospitals are members of the Prehospital Services Committee, and directly participate in policy and procedure development. The providers train their personnel in radio operations, as do the Base Hospitals and Receiving Hospitals.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

GENERAL INFORMATION:

The local EMS system should make provision for two-way communications between personnel and facilities within coordinated communications system(s). The communications system should include public access to the EMS system, resource management, and medical direction on both the basic life support and advanced life support levels.

Communications Equipment

Minimum Standard

3.01 The local EMS Agency shall plan for EMS communications. The plan shall specify the medical communications capabilities of emergency medical transport vehicles, non-transporting advanced life support responders, and acute care facilities and shall coordinate the use of frequencies with other users.

Recommended Guidelines

The local EMS Agency's communications plan should consider the availability and use of satellites and cellular telephones.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS now meets both the minimum standard and the recommended guidelines for the section. Through Homeland Security Grant funding, satellite phones have been provided for all ALS providers, all hospitals, Fire Departments and the EMS Agency and HCA Department Operations Center.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and with all regional hospitals through the ReddiNet electronic emergency communication system.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

Minimum Standard

3.02 Emergency medical transport vehicles and non-transporting advanced life support responders shall have two-way radio communications equipment which complies with the local EMS communications plan and which provides for dispatch and ambulance-to-hospital communication.

Recommended Guidelines

Emergency medical transport vehicles should have two-way radio communications equipment which complies with the local EMS communications plan and which provides for vehicle-to-vehicle (including both ambulances and non-transporting first responder units) communication.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

VenturaCountyEMS now meets both the minimum standard and the recommended guidelines for the section. ALS providers still primarily use cellular phones for hospital communications. All providers are now required to program radios to be compatible with the Ventura County EMS Communications Plan.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

Minimum Standard

3.03 Emergency medical transport vehicles used for interfacility transfers shall have the ability to communicate with both the sending and receiving facilities. This may be accomplished by cellular telephone.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Current Service Providers have the capability to communicate with all local Base and Receiving Hospitals. The units also have cellular phones which allow them to access other phone numbers or facilities as needed.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

Minimum Standard

Recommended Guidelines

3.04 All emergency medical transport vehicles where physically possible, (based on geography and technology), shall have the ability to communicate with a single dispatch center or disaster communications command post.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. In normal operations the EMS communications network can handle the volume of emergency calls and radio traffic. All ambulances and nearly all fire agencies within the County of Ventura are now dispatched by the Ventura County Fire Protection District's Fire Communications Center. This has enabled the EMS system to not only coordinate better on large scale incidents, but now has the capability of having a larger selection of radio frequencies when needed.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

Minimum Standard

3.05 All hospitals within the local EMS system shall (where physically possible) have the ability to communicate with each other by two-way radio.

Recommended Guidelines

All hospitals should have direct communications access to relevant services in other hospitals within the system (e.g., poison information, pediatric and trauma consultation).

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

STATUS DESCRIPTION:

Ventura County EMS now meets both the minimum standard and the recommended guidelines for the section. Several systems are in place that allow hospitals to communicate with one another. These systems are primarily limited to emergency room and field operations. All hospitals have county provided radios installed that will allow them to access the local emergency providers, dispatch centers and emergency operations centers in the event of an emergency. All hospitals within Ventura County also have the capability to communicate with each other via the Reddinet system. This system allows each hospital to see what services are available at each hospital in the County which facilitates the timely delivery of pre-hospital patients to a facility equipped to handle the patient's needs. Recently, satellite backup service was added to allow redundant communication capability for the ReddiNet system in the event of a failure of the regular internet connections.

Additionally, HAM radio units have been placed in the emergency rooms of all VenturaCounty hospitals. In the event of disaster, members of the Radio Amateur Communications Emergency Services (RACES) would respond to the hospitals to provide emergency radio communications. There are HAM radios in the EOC and in the Public Health Department's Operations Center and Disaster Response Vehicles.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

Minimum Standard

Recommended Guidelines

3.06 The local EMS Agency shall review communications linkages among providers (prehospital and hospital) in its jurisdiction for their capability to provide service in the event of multi-casualty incidents and disasters.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Communications System has been reviewed. All EMS responders in Ventura County, other than the Oxnard Fire Dept., are now being dispatched by the Ventura County Fire Protection District's Fire Communications Center.

The ambulances utilize cell phones as the primary method of communication with the hospitals to relay BLS patient information, non-emergency transports and pre-arrival instructions for admission and ALS ambulances will utilize either standard telephone or cellular phone equipment for Base Station contact in the delivery of Paramedic services.

During multi-casualty incidents, determination of available medical resources occurs through the ReddiNet system. The highest medical authority on-scene determines the total number of victims and their triage status and makes contact with the trauma center base hospital. Patient destinations are coordinated with the trauma centers according to our trauma and multi-casualty incident plans.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

Minimum Standard

3.07 The local EMS Agency shall participate in ongoing planning and coordination of the 9-1-1 telephone service.

Recommended Guidelines

The local EMS Agency should promote the development of enhanced 9-1-1 systems.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS now meets both the minimum standard and the recommended guidelines for the section. VenturaCounty has maintained countywide 9-1-1 system for 20 years. PSAPs have been using Emergency Medical Dispatch for several years.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

Minimum Standard

Recommended Guidelines

3.08 The local EMS Agency shall be involved in public education regarding the 9-1-1 telephone service as it impacts system access.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. As mentioned in the preceding section 3.07, 9-1-1 has been in use within VenturaCounty for many years. Public Education was widespread during the first few years of implementation. 9-1-1 system use has increased with the population growth and will continue to do so. Population density will increase thus creating more emergency medical assistance need.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

Resource Management

Minimum Standard

3.09 The local EMS Agency shall establish guidelines for proper dispatch triage which identifies appropriate medical response.

Recommended Guidelines

The local EMS Agency should establish an emergency medical dispatch priority reference system, including systematized caller interrogation, dispatch triage policies, and pre-arrival instructions.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS now meets both the minimum standard and the recommended guidelines for the section. Both Dispatch Centers utilize systemized Emergency Medical Dispatch protocols to triage calls and provide pre-arrival instructions.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

C. Communications

Minimum Standard

3.10 The local EMS system shall have a functionally integrated dispatch with system-wide emergency services coordination, using standardized communications frequencies.

Recommended Guidelines

The local EMS Agency should develop a mechanism to ensure appropriate system-wide ambulance coverage during periods of peak demand.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS now meets both the minimum standard and the recommended guidelines for the section. Ambulances are all dispatched through the Ventura County Fire Protection District's Fire Communications Center and coverage is maintained through system-wide mutual aid agreements mandated in the January 2005 ambulance contracts.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

GENERAL INFORMATION

The local EMS system should include adequate ground, air, and water vehicles meeting appropriate standards regarding location, design, performance, equipment, personnel, and safety.

Minimum Standard

4.01 The local EMS Agency shall determine the boundaries of emergency medical transportation service areas.

Recommended Guidelines

The local EMS Agency should secure a county ordinance or similar mechanism for establishing emergency medical transport service areas (e.g., ambulance response zones).

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets both the minimum standard and the recommended guidelines for the section. Service areas for the County have been in place for many years. Currently there are seven (7) contract areas divided by three (3) service providers. These seven areas include 10 cities and the unincorporated areas of VenturaCounty.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

4.02 The local EMS Agency shall monitor emergency medical transportation services to ensure compliance with appropriate statutes, regulations, policies, and procedures.

Recommended Guidelines

The local EMS Agency should secure a county ordinance or similar mechanism for licensure of emergency medical transport services. These should be intended to promote compliance with overall system management and should, wherever possible, replace any other local ambulance regulatory programs within the EMS area.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets both the minimum standard and the recommended guidelines for the section. The Ventura County Board of Supervisors awarded contracts to our three (3) grandfathered ambulance service providers effective January 1, 2005. Through these ambulance contracts and local ordinance and policies, Ventura County EMS closely monitors the system for performance, quality and compliance.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

4.03 The local EMS Agency shall determine criteria for classifying medical requests (e.g., emergent, urgent, and non-emergent) and shall determine the appropriate level of medical response to each.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County Fire Protection District's Fire Communication Center provides emergency medical dispatch services through the Medical Priority Dispatch System. Oxnard Fire Department operates the only other EMD center in Ventura County. They currently use a locally developed EMD system, but is expected to switch to the standardized Medical Priority Dispatch System this year.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.04 Service by emergency medical transport vehicles which can be pre-scheduled without negative medical impact shall be provided only at levels which permit compliance with local EMS Agency policy.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency monitors the private ambulance contractors in regard to contract compliance issues. VC EMS monitors response times for those occasions when multiple calls occur in an area resulting in extended response times for subsequent emergency calls for service. These are generally rare occurrences. The current Ambulance Contract specifically states what is required of the service providers and it is up to the service provider to meet those obligations.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

4.05 Each local EMS Agency shall develop response time standards for medical responses. These standards shall take into account the total time from receipt of the call at the primary public safety answering point (PSAP) to arrival of the responding unit at the scene, including all dispatch intervals and driving time.

Recommended Guidelines

Emergency medical service areas (response zones) shall be designated so that, for ninety percent of emergent responses,:

a. the response time for a basic life support and CPR capable first responder does not exceed:

Metro/urban - 5 minutes

Suburban/rural - 15 minutes

Wilderness - as quickly as possible

b. the response time for an early defibrillation-capable responder does not exceed:

Metro/urban - 5 minutes

Suburban/rural - as quickly as possible

Wilderness - as quickly as possible

c. the response time for an advanced life support capable responder (not functioning as the first responder) does not exceed:

Metro/urban - 8 minutes

Suburban/rural - 20 minutes

Wilderness - as quickly as possible

d. the response time for an EMS transportation unit (not functioning as the first responder) does not exceed:

Metro/urban - 8 minutes

Suburban/rural - 20 minutes

Wilderness - as quickly as possible.

Response times for transport units are extended from 8.5 minutes to 10 minutes in areas where first responder ALS services are in place (City of Ventura & specific areas of Ventura County).

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

4.05 (Cont'd.)

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The response time requirements were developed and included in the current contracts for ALS service provision. The response times are being audited and are part of the overall evaluation of current service providers. Under current contract the service providers must respond to all 9-1-1 calls for emergent services within 8 minutes, 0 seconds of time of notification in urban areas, 90% of the time. Additionally, Ventura County meets most of the recommended guidelines, specifically as it relates to ALS and transportation resources. Ventura County likely also meets the guidelines for the first responder and defibrillation responses, however, as we have limited first responder agreements that address response times, it is difficult to validate these areas.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and through mutual aid agreements with all counties in Southern California.

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.06 All emergency medical transport vehicles shall be staffed and equipped according to current state and local EMS Agency regulations and appropriately equipped for the level of service provided.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency has developed staffing and response time levels based upon population density. Current local policy and contracts mandate staffing levels within the local system which are based upon tenure and experience with certain patient medical conditions. The service providers are responsible for maintaining these training levels and updating the local EMS Agency with personnel status changes. VenturaCountyEMS audits the service providers for compliance.

The ambulance equipment and supplies are regulated through policy and have stated minimums within the policy guidelines. Service providers are required to have their ALS units perform vehicle supply inventories as well as vehicle safety checks on all ambulances prior to operation. Although this is covered under the California Department of Motor Vehicles and CHP enforced with annual inspections, they only monitor minimal BLS inventories.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.07 The local EMS Agency shall integrate qualified EMS first responder agencies (including public safety agencies and industrial first aid teams) into the system.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The county's fire departments have provided excellent first responder service for decades and where appropriate, these departments work with various first aid teams to allow for a coordinated response to medical emergencies. These teams include security services at large venues and private communities. Historically during peak levels of emergency activity, public and private agencies have worked closely to ensure prompt response for all who access the 9-1-1 system.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.08 The local EMS Agency shall have a process for categorizing medical and rescue aircraft and shall develop policies and procedures regarding:

- a. authorization of aircraft to be utilized in prehospital patient care,
- b. requesting of EMS aircraft,
- c. dispatching of EMS aircraft,
- d. determination of EMS aircraft patient destination,
- e. orientation of pilots and medical flight crews to the local EMS system, and
- f. addressing and resolving formal complaints regarding EMS aircraft.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Emergency calls requiring helicopter transport are dispatched by the Ventura County Fire Department's Fire Communications Center according to established policies and protocols, which also address staffing, equipment and training, response and transport criteria, destination decisions and quality assurance. Generally, helicopter transport is used only when ground transport is longer than 20 minutes to an appropriate facility or when patient access is limited due to geography or other issue.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California. As needed, additional air ambulances or rescue aircraft could be requested from the neighboring counties through the Fire Communications Center.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.09 The local EMS Agency shall designate a dispatch center to coordinate the use of air ambulances or rescue aircraft.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Emergency calls requiring helicopter transport are dispatched by the Ventura County Fire Department's Fire Communications Center according to established policies and protocols. Air transportation policies have been implemented to outline medical air dispatch and operations.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.10 The local EMS Agency shall identify the availability and staffing of medical and rescue aircraft for emergency patient transportation and shall maintain written agreements with aero-medical services operating within the EMS area.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County Sheriff's Air Unit is the only air medical provider in the County of Ventura. Their rescue aircraft are dispatched by the Fire Communications Center according to established EMS policies and procedures. An ALS provider agreement has been in place with the Sheriff's Department since 2004.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California. As needed, additional air ambulances or rescue aircraft could be requested from the neighboring counties through the Fire Communications Center.

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

4.11 Where applicable, the local EMS Agency shall identify the availability and staffing of all-terrain vehicles, snow mobiles, and water rescue and transportation vehicles.

Recommended Guidelines

The local EMS Agency should plan for response by and use of all-terrain vehicles, snow mobiles, and water rescue vehicles in areas where applicable. This plan should consider existing EMS resources, population density, environmental factors, dispatch procedures and catchment area.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets both the minimum standard and the recommended guidelines for this section. Through resource typing plans conducted by Ventura County, we have identified various all-terrain vehicles that are available through County Fire or County Sheriff's Dispatch. Several Ventura County first responder agencies have specialized teams with capability to respond to incidents in remote, off-road or water-based locations. Sheriff's Search and Rescue operates a number of ATV's, snowmobiles, and rescue water craft throughout the county. Oxnard and Ventura County Fire Departments operate personal watercraft for rescues and the Ventura Harbor Patrol assists with water rescues as needed. Ventura City and Ventura County Fire Departments have also added fire boats to their operations. The US Coast Guard has rescue vessels based in Channel Islands Harbor. In the wilderness areas of the county, helicopters may be responded for medical aid but air response to these remote areas would be limited by poor weather.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California. As needed, additional all-terrain resources could be requested from the neighboring counties through the Fire Communications Center.

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.12 The local EMS Agency, in cooperation with the local office of emergency services (OES), shall plan for mobilizing response and transport vehicles for disaster.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The three contracted ambulance transport providers have an aggregate of approximately 25 staffed ambulances on a day to day basis for coverage of the County's ten cities and unincorporated areas. During a major medical disaster those ambulances would be quickly committed and additional resources would be requested through the mutual aid system. Ventura County houses two Disaster Medical Support Units that are designed for use at mass casualty incidents and as support units for ambulance strike teams. Ventura County EMS has a fully developed Multi-Casualty Incident plan, which is continually tested and refined, as needed. This plan addresses the possibility of using non-conventional transport resources such as buses and fire crew transport vehicles, should the need arise.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

4.13 The local EMS Agency shall develop agreements permitting inter-county response of emergency medical transport vehicles and EMS personnel.

Recommended Guidelines

The local EMS Agency should encourage and coordinate development of mutual aid agreements which identify financial responsibility for mutual aid responses.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets both the minimum standard and the recommended guidelines for this section. The County of Ventura has signed an Inter-Regional Cooperative Agreement under the Regional Disaster Medical Health Coordination Program (RDMHS) which includes OES Region One and OES Region Six. This composite of Counties includes all of Southern California and allows for regional direction of medical resources.

VenturaCounty's three contracted private transport providers, AMR, Gold Coast Ambulance and Lifeline Medical Transport, all have established mutual aid agreements in place.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California.

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

4.14 The local EMS Agency shall develop multi-casualty (MCI) response plans and procedures which include provisions for on-scene medical management, using the Incident Command System (ICS) (which integrate into SEMS).

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. VenturaCounty EMS has a comprehensive Multi-Casualty Incident plan which includes both basic and advanced training in the ICS/SEMS system. Ventura County EMS, in coordination with our MCI Committee, routinely reviews the plan and associated training programs, and makes adjustments as needed. Additionally, we test the plan during actual incident and routine exercises.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.15 Multi-casualty response plans and procedures shall utilize State standards and guidelines.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Multi-Casualty Incident policy meets current system guidelines. Advanced MCI training is conducted for Chief Officer and supervisory personnel every two years and all other personnel complete the Basic MCI class every two years. The MCI Committee has plans to review the current triage system and to make recommendations for needed updates.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Enhanced Level Advanced Life Support

Minimum Standard

4.16 All ALS ambulances shall be staffed with at least one person certified at the advanced life support level and one person staffed at the EMT-I level.

Recommended Guidelines

The local EMS Agency should determine whether advanced life support units should be staffed with two ALS crew members or with one ALS and one BLS crew members.

On any emergency ALS unit which is not staffed with two ALS crew members, the second crew member should be trained to provide defibrillation, using available defibrillators.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets both the minimum standard and the recommended guidelines for this section. VenturaCountyEMS has set minimum requirements for ambulance staffing since 1989. ALS service providers are allowed to staff their units with either two paramedics or one paramedic and one EMT.

VC EMS Policy goes further to establish County-specific training for each of these personnel. Policy 318 requires that paramedics have a minimum level of experience before practicing without the supervision of a preceptor. Policy 306 sets forth specific training requirements for EMTs to assist a paramedic in administering ALS-level care.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.17 All emergency ALS ambulances shall be appropriately equipped for the scope of practice of its level of staffing.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. VenturaCounty has a policy in place for minimum equipment on all ambulances which includes CHP requirements. There is a mechanism in place for ambulances to be restocked after each ALS call. All three transport providers have internal replenishment mechanisms for ALS and BLS equipment and supplies. ALL ALS agencies have both internal and external plans for restock of their supplies. Ambulance and ALS first responder personnel are to inspect their vehicles prior to operation for compliance with the minimum levels. Deficiencies are noted and ambulance or fire administration is notified and the deficiencies are rectified.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Enhanced Level Ambulance Regulation

Minimum Standard

4.18 The local EMS Agency shall have a mechanism (e.g., an ordinance and/or written provider agreements) to ensure that EMS transportation agencies comply with applicable policies and procedures regarding system operations and clinical care.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. VenturaCounty's three (3) contracted ambulance transport providers have been operating locally for many years and are currently under contracts that specify requirements to comply with local EMS policies and procedures, including participation in the VCEMS CQI program. An independent EMS Advisory Committee has also been in place for a number of years to perform compliance audits on the current ambulance providers.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Enhanced Level: Exclusive Operating Permits

Minimum Standard

4.19 Any local EMS Agency which desires to implement exclusive operating areas, pursuant to Section 1797.224, H & S C, shall develop an EMS transportation plan which addresses:

Recommended Guidelines

- a. Minimum standards for transportation services,
- b. Optimal transportation system efficiency and effectiveness, and
- c. Use of a competitive process to ensure system optimization.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Current service providers have ambulances deployed and placed according to their internal system status plans that are controlled by the Ventura County Fire Department's Fire Communications Center. The required response times are incorporated into the contracts and currently require a response of 8 minute or less in 90% of all calls within those identified metropolitan and urban areas.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

4.20 Any local EMS Agency which desires to grant an exclusive operating permit without use of a competitive process shall document in its EMS transportation plan that its existing provider meets all of the requirements for non-competitive selection ("grandfathering") under Section 1797.224, H & S C.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The current providers, Lifeline Medical Transport, Gold Coast Ambulance and American Medical Response, have served the county for many years and are grandfathered into their existing non-competitive EOA's.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.21 The local EMS Agency shall have a mechanism to ensure that EMS transportation and/or Advanced Life Support agencies to whom exclusive operating permits have been granted, Pursuant to Section 1797.224, H & S C comply with applicable policies and procedures regarding system operations and patient care.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The VenturaCountyEMS system has had ALS response within the system for over 20 years. Policies and Procedures have been in place since the beginning of the program. Revisions occur on a regular basis for all policies and procedures. The EMS community within VenturaCounty reviews and participates in the development of new policies and essential changes on a monthly basis.

The CQI/QA program is designed to require all service providers to have internal CQI Programs within their respective organizations and to “share” when appropriate, that information which will improve the overall performance of the system.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

D. Response and Transportation

Minimum Standard

Recommended Guidelines

4.22 The local EMS Agency shall periodically evaluate the design of exclusive operating areas.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County EMS has entered into long term contracts with the existing ambulance providers for the provision of Emergency Ambulance Service throughout the County of Ventura. These new contracts began January 1, 2005 and run through 2021, provided all extensions for acceptable service are received.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEED(S):

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

GENERAL INFORMATION

The local EMS system should have provision for an appropriate number and level of health facilities to receive and treat emergency patients. It shall have a system of identifying, under medical direction, the most appropriate facility to manage a patient's clinical problem and arranging for triage and/or transfer of the patient to this facility.

Minimum Standard

5.01 The local EMS Agency shall assess and periodically reassess the EMS-related capabilities of acute care facilities in its service area.

Recommended Guidelines

The local EMS Agency should have written agreements with acute care facilities in its services area.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. There are eight hospitals in Ventura County that receive emergency patients via the EMS System. Four of those hospitals are Paramedic Base Hospitals. All hospitals are voluntary participants in the EMS System and receive no remuneration from the EMS System to provide those services. A letter to the County Board of Supervisors from the hospitals states that they will participate in the local EMS System and abide by the policy, procedures and guidelines established by the local EMS Agency.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Minimum Standard

5.02 The local EMS Agency shall establish prehospital triage protocols and shall assist hospitals with the establishment of transfer protocols and agreements.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency has developed policies and procedures for interfacility transfers. Each policy covers issues ranging from diversions to patient treatment guidelines during transport and more.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California. Additionally, VC EMS participates in the Regional Trauma Coordinating Committee to address regional and statewide trauma issues.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Minimum Standard

5.03 The local EMS Agency, with participation of acute care hospital administrators, physicians, and nurses, shall establish guidelines to identify patients who should be considered for transfer to facilities of higher capability and shall work with acute care hospitals to establish transfer agreements with such facilities

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Patients needing higher levels of special care are often transported with the assistance of a Paramedic ambulance and an accompanying Registered Nurse who is certified as a CCT Nurse. Insurance requirements mandate that many patients be stabilized at the nearest receiving ED and then transported for additional care at a contracted facility either in or out of Ventura County. Transport providers maintain Critical Care Nursing staff for such transports. Additionally, an ED Physician may contact a facility such as one of our Trauma Centers, Stroke/STEMI facility or a Burn Center and make arrangements for an immediate transfer of a patient to that location.

All interfacility transports going via ground ambulance are regulated by local policy and procedures. Paramedic, RN or other healthcare providers may not function outside of their scope of practice.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Minimum Standard

5.04 The local EMS Agency shall designate and monitor Receiving Hospitals and, when appropriate specialty care facilities for specified groups of emergency patients.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. All hospital emergency departments in the County are capable of receiving patients as Basic Emergency Departments. All facilities undergo stringent Joint Commission accreditation audits on a Bi-annual basis. The Ventura County EMS System has two designated Level II Trauma Centers, three STEMI receiving centers and seven stroke care facilities where patients are transported when specialized services are required.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Minimum Standard

5.05 The local EMS Agency shall encourage hospitals to prepare for mass casualty management.

Recommended Guidelines

The local EMS Agency should assist hospitals with preparation for mass casualty management, including procedures for coordinating hospital communications and patient flow

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets both the minimum standard and the recommended guidelines for this section. All hospitals/medical facilities that are accredited by Joint Commission must have disaster plans and conduct regular emergency drills of various types. Ventura County EMS has worked with the various hospitals in the County in developing plans, conducting hospital drills that include other agencies and transport providers. In the event of a major incident or disaster, Ventura County EMS and the Public Health Department coordinate emergency medical resources and patient transport destinations. This is done in concert with the Regional Disaster Medical Health System for Region One (L.A. County EMS). All Ventura County area hospitals have been trained in the Hospital Emergency Incident Command System (HEICS) and routinely participate in the Hospital Preparedness Program.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Minimum Standard

Recommended Guidelines

5.06 The local EMS Agency shall have a plan for hospital evacuation, including its impact on other EMS system providers.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. There are eight hospitals in Ventura County. Of the eight, four are Paramedic Base Stations. Given the geographic diversity of the County, there are many situations in which a hospital(s) could become landlocked from flood, fire or earthquake.

Hospitals are required under Joint Commission to establish multi-functional disaster plans and conduct quarterly drills. Hospitals are encouraged to develop mutual-aid plans with other hospitals and or facilities that can accommodate the medically fragile. The Regional Disaster Medical Health Specialist (Los Angeles County EMS) would coordinate regional resources in the event of a disaster. The EMS Agency and EPO provide ongoing training to all area hospitals on evacuation techniques and guidelines.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Enhanced Level Advanced Life Support

Minimum Standard

5.07 The local EMS Agency shall, using a process which allows all eligible facilities to apply, designate Receiving Hospitals or alternative base stations as it determines necessary to provide medical direction of prehospital personnel.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County EMS currently approves those hospitals who desire to be Base or Receiving Hospitals based upon their ability to provide service. This is accomplished by having the hospital submit a letter of intent to provide emergency services at the level for which they are capable. The letters are registered with the local EMS office and recommendation to approve the facilities is forwarded to the Ventura County Board of Supervisors for review and approval. The facilities voluntarily comply with the minimum requirements set forth by Ventura County EMS.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS coordinates with all neighboring EMS Agencies through the Regional Disaster Medical Health System and has mutual aid agreements with all counties in Southern California.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Enhanced Level Trauma Care System

Minimum Standard

5.08 Local EMS agencies that develop trauma care systems shall determine the optimal system (based on community need and available resources) including, but not limited to:

- a. the number and level of trauma centers (including the use of trauma centers in other counties),
- b. the design of catchment areas (including areas in other counties, as appropriate), with consideration of workload and patient mix,
- c. identification of patients who should be triaged or transferred to a designated center, including consideration of patients who should be triaged to other specialty care centers,
- d. the role of non-trauma center hospitals, including those that are outside of the primary triage area of the trauma center, and
- e. a plan for monitoring and evaluation of the system.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency approved two Level 2 Trauma Centers in July 2010. Prior to approving these facilities, a committee was developed to create the policies and guidelines to be followed by these hospitals. In addition, the policies include directives on how the remaining six hospitals will work with the trauma centers. The EMS Agency also developed the "Trauma Operational Review Committee" to oversee trauma center operations and review any unusual occurrences that develop on a routine basis.

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

5.08 (Cont'd.)

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Minimum Standard

Recommended Guidelines

5.09 In planning its trauma care system, the local EMS Agency shall ensure input from both prehospital and hospital providers and consumers.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency approved two Level 2 Trauma Centers in July 2010. Prior to the opening of these two trauma centers, a committee of system stakeholders was formed to develop policy and procedures. All prehospital and hospital providers were involved in the process and continue to give input as members of the "Trauma Operational Review Committee".

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM

E. Facilities and Critical Care

Enhanced Level: Pediatric Emergency Medical and Critical Care System

Minimum Standard

Recommended Guidelines

5.10 Local EMS agencies that develop pediatric emergency medical and critical care systems shall determine the optimal system, including:

- a) the number and role of system participants, particularly of emergency departments,
- b) the design of catchment areas (including areas in other counties, as appropriate), with consideration of workload and patient mix,
- c) identification of patients who should be primarily triaged or secondarily transferred to a designated center, including consideration of patients who should be triaged to other specially care centers,
- d) identification of providers who are qualified to transport such patients to a designated facility,
- e) identification of tertiary care centers for pediatric critical care and pediatric trauma,
- f) the role of non-pediatric specially care hospitals including those which are outside of the primary triage area, and
- g) a plan for monitoring and evaluation of the system.

Does not currently meet standard	X	Meets minimum standard		Meets recommended guidelines		Short-range plan	X	Long-range plan	
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CURRENT STATUS:

Ventura County EMS does not currently meet the minimum standard for this section. The County of Ventura currently has one certified Emergency Room Approved for Pediatrics (EDAP) located at Los Robles Hospital and Medical Center in Thousand Oaks and one Pediatric Intensive Care Unit (PICU) at Ventura County Medical Center in Ventura. We are currently reviewing options to increase pediatric care capabilities in Ventura County. As necessary, hospitals work with pediatric specialty centers in neighboring counties when a higher level of care is needed.

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

5.10 (Cont'd.)

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

Continue to work with local hospitals and prehospital providers to evaluate pediatric care capabilities in Ventura County.

OBJECTIVE:

Plan to complete review by end of FY 14-15.

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Minimum Standard

5.11 Local EMS agencies shall identify minimum standards or pediatric capability of emergency departments including:

- a) staffing,
- b) training,
- c) equipment,
- d) identification of patients for whom consultation with a pediatric critical care center is appropriate,
- e) quality assurance/quality improvement, and
- f) data reporting to the local EMS Agency.

Recommended Guidelines

Local EMS agencies should develop methods of identifying emergency departments which meet standards for pediatric care and for pediatric critical care centers and pediatric trauma centers.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan	X	Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency requires all area hospitals to provide basic emergency care for pediatrics. In addition, we have one hospital in the county that has a Pediatric Intensive Care Unit (PICU) and one facility that is a certified Emergency Department Approved for Pediatrics (EDAP). As necessary, hospitals work with pediatric specialty centers in neighboring counties when a higher level of care is needed.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

Continue to work with local hospitals and prehospital providers to evaluate pediatric care capabilities in Ventura County.

OBJECTIVE:

Plan to complete review by end of FY 14-15.

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Minimum Standard

Recommended Guidelines

5.12 In planning its pediatric emergency medical and critical care system, the local EMS Agency shall ensure input from both prehospital and hospital providers and consumers.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency requires all area hospitals to provide basic emergency care for pediatrics. All prehospital and hospital stakeholders meet on a monthly basis at the Prehospital Services Committee, which assists in development of EMS policies and procedures.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Enhanced Level: Other Specialty Care Systems

Minimum Standard

Recommended Guidelines

5.13 Local EMS agencies developing specialty care plans for EMS-targeted clinical conditions shall determine the optimal system for the specific condition involved including:

- a. the number and role of system participants,
- b. the design of catchment areas (including inter-county transport, as appropriate) with consideration of workload and patient mix,
- c. identification of patients who should be triaged or transferred to a designated center,
- d. the role of non-designated hospitals including those which are outside of the primary triage area, and
- e. a plan for monitoring and evaluation of the system.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County has a well-established and maintained STEMI system, fully operational Trauma System and a recently developed Stroke Care System. Services not offered in our County are provided through agreements with out-of-county specialty care hospitals.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

E. Facilities and Critical Care

Minimum Standard

5.14 In planning other specialty care systems, the local EMS Agency shall ensure input from both prehospital and hospital providers and consumers.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Prehospital and hospital providers participate in review committees for the STEMI, Trauma and Stroke Systems.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

GENERAL INFORMATION

The local EMS system should have mechanisms to collect data regarding operational and clinical aspects of the system, covering all stages of the system. Both day-to-day quality assurance/quality improvement audits and overall evaluations of system operations are necessary.

Minimum Standard

6.01 The local EMS Agency shall establish an EMS quality assurance/quality improvement (QA/QI) program to evaluate the response to emergency medical incidents and the care provided to specific patients. The programs shall address the total EMS system, including all prehospital provider agencies, base and Receiving Hospitals. It shall address compliance with policies, procedures, and protocols and identification of preventable morbidity and mortality and shall utilize state standards and guidelines. The program shall use provider based QA/QI programs and shall coordinate them with other providers.

Recommended Guidelines

The local EMS Agency should have the resources to evaluate the response to, and the care provided to, specific patients.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Policy compliance is maintained through quality assurance checks and through contract audits. Additionally, all providers in Ventura County use the Image Trend ePCR system and all agencies participate in the VCEMS Quality Improvement Program. Any policy deviations are reported and investigated through the QIP's unusual occurrence reporting process, and involve provider management, Base Hospital and EMS Agency oversight and medical direction.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Minimum Standard

6.02 Prehospital records for all patient responses shall be completed and forwarded to appropriate agencies as defined by the local EMS Agency.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Prehospital personnel are required to complete Electronic Medical Records for patient contacts. All providers in Ventura County are currently utilizing the Image Trend ePCR system. This system allows for patient records to be electronically accessed by each receiving facility within 30 minutes of patient's arrival. The EMS Agency develops monthly reports for system-wide monitoring and committee reviewed Quality Improvement.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Minimum Standard

6.03 Audits of prehospital care including both system response and clinical aspects, shall be conducted.

Recommended Guidelines

The local EMS Agency should have a mechanism to link prehospital records with dispatch, emergency department, in-patient and discharge records.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Audits of prehospital care records occur on an as-needed basis using the ImageTrend ePCR system. Records are pulled when a question regarding patient care arises or statistics are needed to complete a study. CQI programs at the provider level are asked to perform patient chart audits. The EMS CQI committee has historically developed different studies that are of clinical significance. Trends are monitored by the EMS Agency, Prehospital Care Coordinators and EMS Providers. The ImageTrend ePCR is electronically linked to both dispatch centers and also pushes data to each hospital. Further development is desired to allow for automatic two-way links to the hospitals electronic medical record systems.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Minimum Standard

Recommended Guidelines

6.04 The local EMS Agency shall have a mechanism to review medical dispatching to ensure that the appropriate level of medical response is sent to each emergency and to monitor the appropriateness of pre-arrival/post dispatch directions.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County currently has EMD in place and operating at two PSAPs. Each PSAP, in conjunction with the EMS CQI representative, will conduct monthly tape review audits to evaluate medical calls for EMD protocol compliance and submit monthly reports to the EMS office. The EMD dispatchers are also required to attend monthly audits in order to maintain their EMD dispatcher status.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Minimum Standard

6.05 The local EMS Agency shall establish a data management system which supports its system-wide planning and evaluation (including identification of high risk patient groups) and the QA/QI audit of the care provided to specific patients. It shall be based on state standards.

Recommended Guidelines

The local EMS Agency should establish an integrated data management system which includes system response and clinical (both prehospital and hospital) data.

The local EMS Agency should use patient registries, tracer studies, and other monitoring systems to evaluate patient care at all stages of the system.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency has implemented an Electronic documentation system that all pre-hospital providers currently use. The Image Trend ePCR system is used to manage data and develop reports on response and clinical issues. The EMS Agency Medical Director and CQI personnel work to identify response time issues, improve treatment protocols and identify high risk patient groups. Ventura County EMS has developed local registries for the Trauma, STEMI and Stroke systems and we work closely with all of the respective committees for system review and evaluation.

COORDINATION WITH OTHER EMS AGENCIES:

The EMS Agency developed a working group for assistance in identifying the most appropriate data collection system. Members of the committee included Santa Clara County EMS and Santa Barbara County EMS. In addition, the EMS Agency worked with neighboring hospitals to allow access to our data when patients are transferred / transported out of county.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Minimum Standard

6.06 The local EMS Agency shall establish an evaluation program to evaluate EMS system design and operations, including system effectiveness at meeting community needs, appropriateness of guidelines and standards, prevention strategies that are tailored to community needs, and assessment of resources needed to adequately support the system. This shall include structure, process, and outcome evaluations, utilizing state standards and guidelines.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Evaluation of the EMS System is conducted by the EMS Agency CQI Program, Prehospital Services Committee and the Board of Supervisors appointed EMS Advisory Committee. The EMS Agency has a process for developing community based programs through stakeholder participation and staff oversight. Each programs parameter is developed at the committee level and approved by the EMS Administrator and Medical Director before being introduced to the pre-hospital personnel. A comprehensive data management program is developed for each new project and managed by the EMS Agency's CQI personnel.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Minimum Standard

6.07 The local EMS Agency shall have the resources and authority to require provider participation in the system-wide evaluation program.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County has developed a CQI Program Guide for system participants to adopt or model in their internal CQI programs and has a countywide CQI Committee. The contracted transport providers are required to establish and conduct continuous quality improvement programs and to participate in the CQI process at the system level. The three contracted ambulance providers and three first responder ALS Fire Departments have established CQI programs as well. The CQI Committee is meeting monthly to develop and review topics relative to clinical care. This Committee and the CQI process are dependent on accurate, quantifiable data. Data is acquired from system participants, processed and distributed back to the group for analysis and discussion with the EMS Medical Director. Changes for the purpose of quality improvement will be generated based on findings from data gathering and analysis. They will be adopted after training and education and subsequently reevaluated for effectiveness.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Minimum Standard

Recommended Guidelines

6.08 The local EMS Agency shall, at least annually report on the results of its evaluation of EMS system design and operations to the Board(s) of Supervisors, provider agencies, and Emergency Medical Care Committee(s).

Does not currently meet standard	X	Meets minimum standard		Meets recommended guidelines		Short-range plan	X	Long-range plan	
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CURRENT STATUS:

Ventura County EMS does not currently meet the minimum standard for this section. The EMS Plan addresses current system design and future improvements, however, annual reports are not consistent. The EMS Agency routinely solicits stakeholder input for the system design and operations and the EMS Advisory Committee is convened every two years, or more frequently, if needed. Future plan is to have the EMS Advisory Committee meet at least annually to evaluate the system with a subsequent annual report being submitted to the appropriate entities.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

Schedule the EMS Advisory Committee to annually evaluate the EMS system and produce an annual report.

OBJECTIVE:

Plan to complete by end of FY 14-15.

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Enhanced Level: Advanced Life Support

Minimum Standard

6.09 The process used to audit treatment provided by advanced life support providers shall evaluate both Receiving Hospital (and alternative base station) and prehospital activities.

Recommended Guidelines

The local EMS Agency's integrated data management system should include prehospital, Base Hospital, and Receiving Hospital data.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. All providers in Ventura County are currently utilizing the Image Trend ePCR system. All Base and Receiving Hospitals have access to this program and the generated data. The EMS Agency has developed standardized data management reports that are evaluated monthly by the various oversight and CQI Committees.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Enhanced Level: Advanced Life Support

Minimum Standard

Recommended Guidelines

6.10 The local EMS Agency, with participation of acute care providers, shall develop a trauma system evaluation and data collection program, including:

- a. a trauma registry,
- b. a mechanism to identify patients whose care fell outside of established criteria, and
- c. a process of identifying potential improvements to the system design and operation.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency established our Trauma System on July 1, 2010. We currently have 2 hospitals designated as Level 2 Trauma Centers. The Trauma System Manager maintains a comprehensive data collection program and continually collects data from each hospital's trauma registry. The EMS Agency's "Trauma Operational Review Committee" meets regularly with stakeholders to review unusual occurrences and discuss system improvements.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

F. Data Collection and System Evaluation

Enhanced Level: Advanced Life Support

Minimum Standard

6.11 The local EMS Agency shall ensure that designated trauma centers provide required data to the EMS Agency, including patient specific information which is required for quality assurance/quality improvement and system evaluation.

Recommended Guidelines

The local EMS Agency should seek data on trauma patients who are treated at non-trauma center hospitals and shall include this information in their quality assurance/quality improvement and system evaluation program.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency became a designated Trauma System on July 1, 2010. We currently have 2 hospitals designated as Level 2 Trauma Centers. The Trauma System Manager maintains a comprehensive data collection program and continually collects data from each Trauma hospital's "Trauma Registry" as well as data from the six other receiving facilities. The non-trauma hospitals participate in the Trauma Operational Review Committee meets regularly with stakeholders to review unusual occurrences and discuss system improvements.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

G. Public Information and Education

GENERAL INFORMATION

The local EMS system should provide programs to establish an awareness of the EMS system, how to access the system and how to use the system. Programs to train members of the public in first aid and CPR should be available.

Minimum Standard

7.01 The local EMS Agency shall promote the development and dissemination of information materials for the public which addresses:

- a. understanding of EMS system design and operation,
- b. proper access to the system,
- c. self help (e.g., CPR, first aid, etc.),
- d. patient and consumer rights as they relate to the EMS system,
- e. health and safety habits as they relate to the prevention and reduction of health risks in target areas, and
- f. appropriate utilization of emergency departments.

Recommended Guidelines

The local EMS Agency should promote targeted community education programs on the use of emergency medical services in its service area.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency has a comprehensive Public Information and Education Program. The EMS Agency partners with our stakeholders to offer a variety of educational programs which include, but is not limited to, 9-1-1 Access, Disaster Management, Hands Only CPR, First Aid, Fall Prevention, Pool Safety, Bicycle Safety and more. We currently work with the Health Care Agency PIO to prioritize EMS education issues.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

G. Public Information and Education

Minimum Standard

7.02 The local EMS Agency, in conjunction with other local health education programs, shall work to promote injury control and preventive medicine.

Recommended Guidelines

The local EMS Agency should promote the development of special EMS educational programs for targeted groups at high risk of injury or illness.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency has a comprehensive Public Information and Education Program. The EMS Agency partners with Public Health, both trauma centers and our community stakeholders to offer a variety of educational programs which include, but is not limited to, 9-1-1 Access, Disaster Management, Hands Only CPR, First Aid, Fall Prevention, Pool Safety, Bicycle Safety and more.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

G. Public Information and Education

Minimum Standard

7.03 The local EMS Agency, in conjunction with the local Office of Emergency Services, shall promote citizen disaster preparedness activities.

Recommended Guidelines

The local EMS Agency, in conjunction with the local office of emergency services (OES), should produce and disseminate information on disaster medical preparedness.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency coordinates the Public Health Emergency Preparedness and Hospital Preparedness Programs and we work very closely with the Sheriff's Office of Emergency Services (OES). In addition to disaster preparedness and planning projects, EMS has collaborated with OES on the development of various educational tools for the public, which include PSA's, written material and training programs.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

G. Public Information and Education

Minimum Standard

7.04 The local EMS Agency shall promote the availability of first aid and CPR training for the general public.

Recommended Guidelines

The local EMS Agency should adopt a goal for training of an appropriate percentage of the general public in first-aid and CPR. A higher percentage should be achieved in high risk groups.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency has a comprehensive CPR Program. EMS works closely with our community stakeholders to offer Hands Only CPR training and education to the public. In addition, EMS posts First Aid and CPR training information on our website. The EMS Agency is also responsible for the development and oversight of the employee CPR/AED program for Ventura County.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

GENERAL INFORMATION

The local EMS system must be capable of expanding its standard operations to meet the needs created by multi-casualty incident and medical disasters, including integration of out-of-area resources.

Minimum Standard

Recommended Guidelines

8.01 In coordination with the local Office of Emergency Services (OES), the local EMS Agency shall participate in the development of medical response plans for catastrophic disasters, including those involving toxic substances.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency coordinates with the Sheriff's Office of Emergency Services (OES) to develop disaster preparedness, response and recovery plans. OES depends on EMS to provide medical input throughout each document and partner with multiple response agencies through Unified Command. The EMS Agency oversees the Emergency Preparedness Office (EPO) which handles a variety of disaster medical issues including, mass casualties, bioterrorism, hazmat, epidemics and more. The EPO oversees the Ventura County Medical Reserve Corps. and work with the RDMHS in the sharing of resources.

COORDINATION WITH OTHER EMS AGENCIES:

The Ventura County EMS Agency meets quarterly with all Region 1 EMS Agencies through RDMHS Meetings. These meetings are valuable in assisting us with developing/updating our mutual aid plans and assuring an open line of communication with neighboring counties.

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.02 Medical response plans and procedures for catastrophic disasters shall be applicable to incidents caused by a variety of hazards, including toxic substances.

Recommended Guidelines

The California Office of Emergency Services' multi-hazard functional plan should serve as the model for the development of medical response plans for catastrophic disasters.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency coordinates with the Sheriff's Office of Emergency Services (OES) to develop disaster preparedness, response and recovery plans. OES is responsible for the multi-hazard plan and depends on EMS to provide medical input throughout each document and partner with multiple response agencies through Unified Command. The EMS Agency oversees the Emergency Preparedness Office (EPO) which handles a variety of disaster medical issues including, mass casualties, bioterrorism, hazmat, epidemics and more. The EPO oversees the Ventura County Medical Reserve Corps. and works with the RDMHS in the sharing of resources.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.03 All EMS providers shall be properly trained and equipped for response to hazardous materials incidents, as determined by their system role and responsibilities.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Local fire service agencies are in charge of all Hazardous Materials Incidents. Ambulance personnel are trained by their employers to the level of "Hazmat First Responder". When ambulance personnel discover a potential hazardous situation, they are to stage outside of the hazard area and wait for entry instructions from fire personnel.

In disasters or incidents involving hazardous materials and medical need, the fire service agencies will utilize EMS field personnel to assess any/all victims after assuring that decontamination has taken place. Transportation of any victim that has been exposed to a hazardous substance does not occur until decontamination is performed. As an additional safety measure, all hospitals are required to have a decontamination process/area in the event of "walking wounded" self-transporting to the medical facility without going through the decontamination process.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.04 Medical response plans and procedures for catastrophic disasters shall use the Incident Command System (ICS) as the basis for field management.

Recommended Guidelines

The local EMS Agency should ensure that ICS training is provided for all medical providers.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The EMS Agency requires that all pre-hospital personnel take the ICS 100, 200 and 700 training on line. In addition, personnel are trained in ICS during their mandatory Multi-Casualty Incident (MCI) training. EMS also requires advanced ICS training for supervisors and management level personnel.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.05 The local EMS Agency, using state guidelines, shall establish written procedures for distributing disaster casualties to the medically most appropriate facilities in its service area.

Recommended Guidelines

The local EMS Agency, using state guidelines, and in consultation with Regional Poison Centers, should identify hospitals with special facilities and capabilities for receipt and treatment of patients with radiation and chemical contamination and injuries.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency currently has a designated Multi-Casualty Incident (MCI) Committee. The goal of this committee is to continue to develop policies and procedures for the management of victims involved in day-to-day incidents and specifically addressing disaster scenarios with mass casualty. The current committee is composed of medical representatives from the field and local emergency rooms.

All Receiving Hospitals within Ventura County have the necessary training and equipment to handle chemical and/or radiological emergencies. As an additional safety measure, all hospitals are required to have a decontamination process/area in the event of "walking wounded" self-transporting to the medical facility without going through a decontamination process.

COORDINATION WITH OTHER EMS AGENCIES:

The Ventura County EMS Agency meets quarterly with all Region 1 EMS Agencies through RDMHS Meetings. These meetings are valuable in assisting us with developing/updating our mutual aid plans and assuring an open line of communication with neighboring counties. Additionally, Ventura County participates in the ReddiNet hospital emergency communication system which allows us to communicate with hospitals in our neighboring counties for availability and patient tracking.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

Recommended Guidelines

8.06 The local EMS Agency, using state guidelines, shall establish written procedures for early assessment of needs and shall establish a means for communicating emergency requests to the state and other jurisdictions.

The local EMS Agency's procedures for determining necessary outside assistance should be exercised yearly.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency and Emergency Preparedness Office has developed a Disaster Response Plan to deal with local and regional medical disasters. In the event of a large scale event, the Department Operations Center would be opened to deal with communicating requests to the state and other jurisdictions. In coordination with the RDMHS, VC EMS communicates situational status reports to the region and state during high profile or large scale events. EMS and EPO coordinate yearly drills to exercise these operations.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.07 A specific frequency (e.g., CALCORD) or frequencies shall be identified for interagency communication and coordination during a disaster.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County Sheriff's OES is the lead agency coordinating the development of frequencies for disasters. In addition to the mandatory SEMS/OES channels, we also require all pre-hospital and disaster personnel to have the primary department radio plan which includes the CALCORD and OES White 1 frequencies.

COORDINATION WITH OTHER EMS AGENCIES:

Ventura County EMS/EPO requires all prehospital response units to program their radios to meet the Ventura County Fire Department's frequency matrix, including mutual aid frequencies with neighboring jurisdictions. Additionally, EMS/EPO meets quarterly with the RDMHS Region 1 EMS Agencies to coordinate disaster operations and communications.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.08 The local EMS Agency, in cooperation with the local OES, shall develop an inventory of appropriate disaster medical resources to respond to multi-casualty incidents and disasters likely to occur in its service area.

Recommended Guidelines

The local EMS Agency should ensure that emergency medical providers and health care facilities have written agreements with anticipated providers of disaster medical resources

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The Ventura County EMS Agency has provided for 5 small MCI Trailers and 10 large MCI Trailers through various donations and grant resources. The small trailers are managed by fire service and private ambulance providers. The large trailers were procured through Homeland Security funding and are located in each city in the county. In addition, EMS/EPO has provided disaster supplies to each hospital through grant funding. Each hospital/pre-hospital provider is responsible for developing agreements with their vendors to provide disaster medical resources during large scale events. The Sheriff's Office of Emergency Services maintains resource inventories for available disaster medical resources and their location throughout Ventura County.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.09 The local EMS Agency shall establish and maintain relationships with DMAT teams in its area.

Recommended Guidelines

The local EMS Agency should support the development and maintenance of DMAT teams in its area.

Does not currently meet standard	NA	Meets minimum standard		Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County does not have resources available to maintain a local DMAT team. The EMS Agency and Emergency Preparedness Office (EPO) works closely and drills with the nearest DMAT team located in Los Angeles County. A number of our Medical Reserve Corps members are also currently associated with the Los Angeles DMAT team.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.10 The local EMS Agency shall ensure the existence of medical mutual aid agreements with other counties in its OES region and elsewhere, as needed, which ensure that sufficient emergency medical response and transport vehicles, and other relevant resources will be made available during significant medical incidents and during periods of extraordinary system demand.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County has signed an Inter-Regional Cooperative Agreement for the RDMHS Program which applies to those Counties within OES Region One and OES Region Six. All Southern California counties collectively make-up these two regions.

COORDINATION WITH OTHER EMS AGENCIES:

The Ventura County EMS Agency attends the quarterly RDMHS meetings which include all Region 1 EMS Agencies. Each meeting includes discussion on medical mutual aid issues.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

Recommended Guidelines

8.11 The local EMS Agency, in coordination with the local OES and County Health Officer(s), and using state guidelines, shall designate casualty collection points (CCPs).

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. After the Northridge Earthquake and other events involving multiple casualties it was discovered that most people automatically migrate to hospitals for treatment. Therefore, all hospitals in the County are considered CCPs. All hospitals have received equipment through the Hospital Preparedness Program to allow for additional surge capacity. The facilities are set-up to accommodate moderate amounts of victims on the property adjacent to their facilities (parking lots, fields, parkways). Additional sites that citizens may migrate to would include urgent care centers, Public Health clinics and schools.

COORDINATION WITH OTHER EMS AGENCIES:

The Ventura County EMS Agency attends the quarterly RDMHS meetings which include all Region 1 EMS Agencies. A frequent topic at these meetings is CCP designations and resource sharing.

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

Recommended Guidelines

8.12 The local EMS Agency, in coordination with the local OES, shall develop plans for establishing CCPs and a means for communicating with them.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
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CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency in coordination with OES, have developed plans to establish CCP's in the event of a large scale medical disaster. In addition, EMS has a communication plan that addresses the various radio channels to be used during a disaster. In the event that normal lines of communications are down, we have HAM Radio operators that are assigned to each hospital and/or CCP. The HAM operators have established relationships with each hospital and conduct drills at their assigned facility on a monthly basis.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.13 The local EMS Agency shall review the disaster medical training of EMS responders in its service area, including the proper management of casualties exposed to and/or contaminated by toxic or radioactive substances.

Recommended Guidelines

The local EMS Agency should ensure that EMS responders are appropriately trained in disaster response, including the proper management of casualties exposed to or contaminated by toxic or radioactive substances.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Ventura County Fire Departments in connection with the Ventura County Environmental Health Department are responsible for coordinating, planning, response and mitigation of hazardous materials incidents. Acts of terrorism including such things as WMDs may be recognized, access restricted to and left for Federal or military personnel to mitigate or neutralize. In the event of an incident, the safety agency in charge will secure the area if possible, deny entry or mitigate situation, decontaminate victims prior to turning them over to the transport provider and/or releasing for transport to any facility. Hospitals have emergency decontamination procedures and limited resources to manage multiple victims. Efforts are made to control the scene so there is less risk to ambulance and hospital personnel.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.14 The local EMS Agency shall encourage all hospitals to ensure that their plans for internal and external disasters are fully integrated with the county's medical response plan(s).

Recommended Guidelines

At least one disaster drill per year conducted by each hospital should involve other hospitals, the local EMS Agency, and prehospital medical care agencies.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Under Joint Commission requirements, hospitals are required to have emergency and disaster plans, conduct drills and work with other agencies. EMS participates with hospitals in the development and execution of yearly disaster drills. Each drill involves prehospital field personnel, ambulance transportation and other hospitals. All Ventura County based hospitals have received HEICS training. The EMS Agency will continue to work with the local branch of the "Healthcare Association of Southern California" in unifying and developing consistent, high standard disaster drills with participation of those member hospitals.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.15 The local EMS Agency shall ensure that there is an emergency system for inter-hospital communications, including operational procedures.

Recommended Guidelines

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County hospitals utilize Reddinet to communicate with each other. The hospitals post availability, equipment capability and more. This has proven to be an effective way for the facilities to communicate and update one another. In the event of a disaster, the EMS Agency can facilitate hospital status and needs through Reddinet. The HAM Radio Operators are also available as a back up to other communication failures.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Minimum Standard

8.16 The local EMS Agency shall ensure that all prehospital medical response agencies and acute-care hospitals in its service area, in cooperation with other local disaster medical response agencies, have developed guidelines for the management of significant medical incidents and have trained their staffs in their use.

Recommended Guidelines

The local EMS Agency should ensure the availability of training in management of significant medical incidents for all prehospital medical response agencies and acute-care hospital staffs in its service area.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines	X	Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	---	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. Ventura County EMS meets or exceeds the minimum standard and recommended guidelines for this section. The EMS Agency and EPO have developed disaster medical plans and have trained the local hospitals in their use. Prehospital providers are required to attend basic MCI training courses and supervisors and chief officers are required to attend advanced MCI training courses every two years. The hospitals offer regular training in disaster management for all levels of staff. In addition, we sponsor yearly drills with the hospitals to test their internal disaster response guidelines.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Enhanced Level Advanced Life Support

Minimum Standard

Recommended Guidelines

8.17 The local EMS Agency shall ensure that policies and procedures allow advanced life support personnel and mutual aid responders from other EMS systems to respond and function during significant medical incidents.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Local resources will be quickly overwhelmed in a disaster and the request for outside resources should be activated immediately. When the request for outside resources is made it should trigger a mechanism to anticipate the needs of those that will render mutual aid. This included communication, staging location, infection control issues, liaison with other agencies, patient tracking and record keeping, patient destination, re-supply, decontamination (if needed) and recovery (reimbursement) issues. The Inter Region Cooperative Agreement (mutual aid) for the RDMHS Program targets many of these issues.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Enhanced Level Specialty Care Systems

Minimum Standard

Recommended Guidelines

8.18 Local EMS agencies developing trauma or other specialty care systems shall determine the role of identified specialty centers during significant medical incidents and the impact of such incidents on day-to-day triage procedures.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. Ventura County currently has two Level 2 Trauma Centers. In the event of a large scale disaster, patients will be taken to the closest hospital. If the Trauma Centers are functional, they may receive patient transfers from other receiving hospitals that require advanced trauma surgery. The EMS Agency and EPO has developed comprehensive disaster medical plans to deal with the day to day triage of patients needing medical care. Additionally, EPO directs a countywide Healthcare Coalition that coordinates disaster planning with long term care facilities and specialty care centers such as dialysis and surgery centers.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

SECTION II - ASSESSMENT OF SYSTEM 2013

H. Disaster Medical Response

Enhanced Level: Exclusive Operating Areas/Ambulance Regulation

Minimum Standard

Recommended Guidelines

8.19 Local EMS agencies which grant exclusive operating permits shall ensure that a process exists to waive the exclusivity in the event of a significant medical incident.

Does not currently meet standard		Meets minimum standard	X	Meets recommended guidelines		Short-range plan		Long-range plan	
----------------------------------	--	------------------------	---	------------------------------	--	------------------	--	-----------------	--

CURRENT STATUS:

Ventura County EMS meets the minimum standard for this section. The Ventura County EMS Agency addresses this issue in the providers ambulance contracts. In the event of a medical disaster, the EMS Agency allows for outside resources to be brought in and Ventura County resources may be requested to provide mutual aid to surrounding areas.

COORDINATION WITH OTHER EMS AGENCIES:

N/A

NEEDS:

N/A

OBJECTIVE:

N/A

Reporting Year: 2013

1. Percentage of population served by each level of care by county:
(Identify for the maximum level of service offered; the total of a, b, and c should equal 100%.)

County: Ventura

- | | |
|---|---------|
| A. Basic Life Support (BLS) | _____ % |
| B. Limited Advanced Life Support (LALS) | _____ % |
| C. Advanced Life Support (ALS) | 100 % |

2. Type of agency
- a) **Public Health Department**
 - b) County Health Services Agency
 - c) Other (non-health) County Department
 - d) Joint Powers Agency
 - e) Private Non-Profit Entity
 - f) Other:

3. The person responsible for day-to-day activities of the EMS agency reports to
- a) Public Health Officer
 - b) Health Services Agency Director/Administrator
 - c) Board of Directors
 - d) **Other: Public Health Director**

4. Indicate the non-required functions which are performed by the agency:

Implementation of exclusive operating areas (ambulance franchising)	X
Designation of trauma centers/trauma care system planning	X
Designation/approval of pediatric facilities	X
Designation of other critical care centers	X
Development of transfer agreements	
Enforcement of local ambulance ordinance	X
Enforcement of ambulance service contracts	X
Operation of ambulance service	
Continuing education	X
Personnel training	X
Operation of oversight of EMS dispatch center	X
Non-medical disaster planning	
Administration of critical incident stress debriefing team (CISD)	X

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (cont.)

Administration of disaster medical assistance team (DMAT)	
Administration of EMS Fund [Senate Bill (SB) 12/612]	<u> x </u>
Other: _____	<u> </u>
Other: _____	<u> </u>
Other: _____	<u> </u>

5. EXPENSES

Salaries and benefits (All but contract personnel)	\$ <u>1,007,780</u>
Contract Services (e.g. medical director)	<u>392,287</u>
Operations (e.g. copying, postage, facilities)	<u>520,352</u>
Travel	<u>31,743</u>
Fixed assets	<u> </u>
Indirect expenses (overhead)	<u> </u>
Ambulance subsidy	<u>55,575</u>
EMS Fund payments to physicians/hospital	<u>1,841,263</u>
Dispatch center operations (non-staff)	<u> </u>
Training program operations	<u> </u>
Other: _____	<u> </u>
Other: _____	<u> </u>
Other: _____	<u> </u>
TOTAL EXPENSES	\$ <u>3,849,000</u>

6. SOURCES OF REVENUE

Special project grant(s) [from EMSA]	\$ <u> </u>
Preventive Health and Health Services (PHHS) Block Grant	<u> </u>
Office of Traffic Safety (OTS)	<u> </u>
State general fund	<u> </u>
County general fund	<u>731,077</u>
Other local tax funds (e.g., EMS district)	<u> </u>
County contracts (e.g. multi-county agencies)	<u>408,787</u>
Certification fees	<u>78,702</u>
Training program approval fees	<u> </u>
Training program tuition/Average daily attendance funds (ADA)	<u> </u>
Job Training Partnership ACT (JTPA) funds/other payments	<u> </u>
Base hospital application fees	<u> </u>

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (cont.)

Trauma center application fees	<u> </u>
Trauma center designation fees	<u>150,000</u>
Pediatric facility approval fees	<u> </u>
Pediatric facility designation fees	<u> </u>
Other critical care center application fees	<u> </u>
Type: <u> </u>	
Other critical care center designation fees	<u> </u>
Type: <u> </u>	
Ambulance service/vehicle fees	<u>164,626</u>
Contributions	<u> </u>
EMS Fund (SB 12/612)	<u>2,315,806</u>
Other grants: <u> </u>	<u> </u>
Other fees: <u> </u>	<u> </u>
Other (specify): <u> </u>	<u> </u>
TOTAL REVENUE	\$ <u>3,849,000</u>

*TOTAL REVENUE SHOULD EQUAL TOTAL EXPENSES.
IF THEY DON'T, PLEASE EXPLAIN.*

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (cont.)

7. Fee structure

 We do not charge any fees

 X Our fee structure is:

First responder certification	\$ <u>N/A</u>
EMS dispatcher certification	<u>N/A</u>
EMT-I certification	<u>127.00</u>
EMT-I recertification	<u>87.00</u>
EMT-defibrillation certification	<u>N/A</u>
EMT-defibrillation recertification	<u>N/A</u>
AEMT certification	<u>N/A</u>
AEMT recertification	<u>N/A</u>
EMT-P accreditation	<u>71.00</u>
Mobile Intensive Care Nurse/Authorized Registered Nurse certification	<u>N/A</u>
MICN/ARN recertification	<u>N/A</u>
EMT-I training program approval	<u>445.00</u>
AEMT training program approval	<u>N/A</u>
EMT-P training program approval	<u>644.00</u>
MICN/ARN training program approval	<u>N/A</u>
Base hospital application	<u>N/A</u>
Base hospital designation	<u>N/A</u>
Trauma center application	<u>15,000.00</u>
Trauma center designation	<u>75,000.00</u>
Pediatric facility approval	<u>N/A</u>
Pediatric facility designation	<u>N/A</u>
Other critical care center application	
Type: _____	
Other critical care center designation	
Type: _____	
Ambulance service license	<u>N/A</u>
Ambulance vehicle permits	<u>N/A</u>
Other: _____	_____
Other: _____	_____
Other: _____	_____

TABLE 2: SYSTEM ORGANIZATION AND MANAGEMENT (cont.)

CATEGORY	ACTUAL TITLE	FTE POSITIONS (EMS ONLY)	TOP SALARY BY HOURLY EQUIVALENT	BENEFITS (% of Salary)	COMMENTS
EMS Admin./Coord./Director	EMS Administrator	1.0	58.77 / hr	36%	
Asst. Admin./Admin.Asst./Admin. Mgr.	Senior Program Admin.	1.0	45.72 / hr	36%	Deputy EMS Administrator
ALS Coord./Field Coord./Trng Coordinator					
Program Coordinator/Field Liaison (Non-clinical)	Supervising PHN	1.0	45.20 / hr	36%	EPO Manager
Trauma Coordinator	Senior Program Admin.	1.0	45.72 / hr	36%	Trauma System Manager
Medical Director	EMS Medical Director	0.5	94.41 / hr	0	Independent Contractor
Other MD/Medical Consult/Training Medical Director					
Disaster Medical Planner	Program Assistant	1.0	35.09 / hr	36%	EPO Planning Coordinator
Dispatch Supervisor					
Medical Planner					
Data Evaluator/Analyst					
QA/QI Coordinator	Senior Registered Nurse	1.0	35.63 / hr	36%	Specialty Systems Coordinator
Public Info. & Education Coordinator	Program Administrator III	1.0	40.57 / hr	36%	PIO
Executive Secretary	Admin. Assistant II	1.0	30.21 / hr	36%	EPO Admin. Asst.
Other Clerical	Administrative Assistant I	1.0	27.42 / hr	36%	

Other Clerical	Office Assistant III	1.0	19.93 / hr	36%	
Other	Program Administrator III	1.0	40.57 / hr	36%	EPO Epidemiologist
Other	Warehouse Coordinator	1.0	22.92 / hr	36%	EPO Logistics Coordinator
Other	Program Administrator I	1.0	34.45 / hr	36%	EMS Project Manager
Other	Program Administrator I	1.0	34.45 / hr	36%	EMS Project Manager

Include an organizational chart of the local EMS agency and a county organization chart(s) indicating how the LEMSA fits within the county/multi-county structure.

Ventura County EMS Agency Organizational Chart July 1, 2014

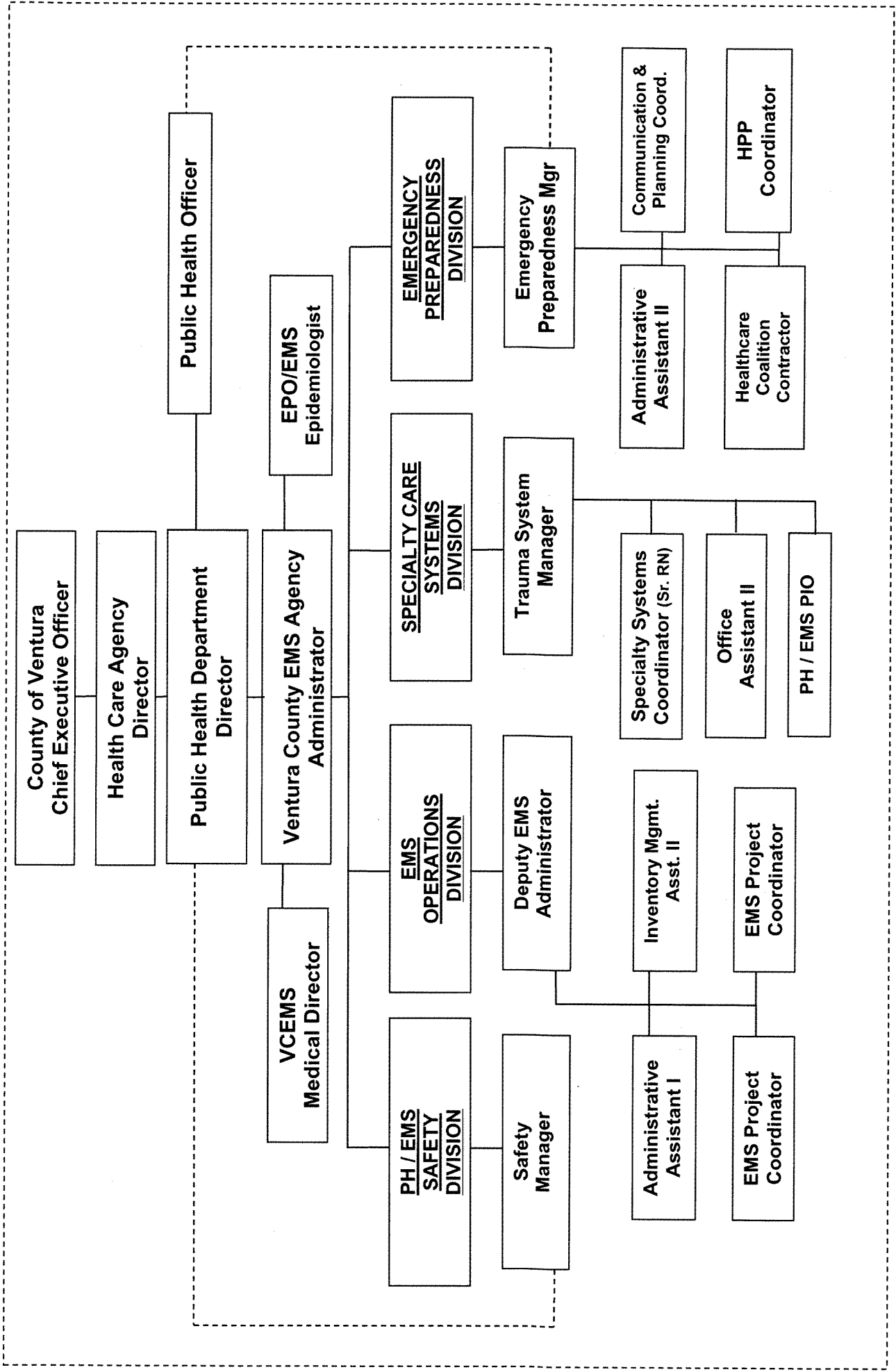


TABLE 3: STAFFING/TRAINING

Reporting Year: 2013

NOTE: Table 3 is to be reported by agency.

	EMT - Is	EMT - IIs	EMT - Ps	MICN
Total Certified	1208			71
Number newly certified this year	448			18
Number recertified this year	760			53
Total number of accredited personnel on July 1 of the reporting year	1583		235	132
Number of certification reviews resulting in:				
a) formal investigations	10			0
b) probation	5		0	0
c) suspensions	1		0	0
d) revocations	0			0
e) denials	0			0
f) denials of renewal	0			0
g) no action taken	0		0	0

1. Early defibrillation:

- a) Number of EMT-I (defib) authorized to use AEDs
b) Number of public safety (defib) certified (non-EMT-I)

2. Do you have an EMR training program

☐ yes ☒ no

TABLE 4: COMMUNICATIONS

Note: Table 4 is to be answered for each county.

County: Ventura

Reporting Year: 2013

- | | |
|---|---|
| 1. Number of primary Public Service Answering Points (PSAP) | <u>6</u> |
| 2. Number of secondary PSAPs | <u>1</u> |
| 3. Number of dispatch centers directly dispatching ambulances | <u>1</u> |
| 4. Number of EMS dispatch agencies utilizing EMD guidelines | <u>2</u> |
| 5. Number of designated dispatch centers for EMS Aircraft | <u>1</u> |
| 6. Who is your primary dispatch agency for day-to-day emergencies?
<u>Ventura County Fire Protection District</u> | |
| 7. Who is your primary dispatch agency for a disaster?
<u>Ventura County Sheriff's Dept. and Ventura County Fire Protection District</u> | |
| 8. Do you have an operational area disaster communication system? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| a. Radio primary frequency <u>154.055</u> | |
| b. Other methods _____ | |
| c. Can all medical response units communicate on the same disaster communications system? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| d. Do you participate in the Operational Area Satellite Information System (OASIS)? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| e. Do you have a plan to utilize the Radio Amateur Civil Emergency Services (RACES) as a back-up communication system? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| 1) Within the operational area? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| 2) Between operation area and the region and/or state? | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |

TABLE 5: RESPONSE/TRANSPORTATIONReporting Year: 2013**Note:** Table 5 is to be reported by agency.**Early Defibrillation Providers**1. Number of EMT-Defibrillation providers 8**SYSTEM STANDARD RESPONSE TIMES (90TH PERCENTILE)**

Enter the response times in the appropriate boxes:

	METRO/URBAN	SUBURBAN/ RURAL	WILDERNESS	SYSTEMWIDE
BLS and CPR capable first responder	Not Defined	Not Defined	Not Defined	Not Defined
Early defibrillation responder	Not Defined	Not Defined	Not Defined	Not Defined
Advanced life support responder	Not Defined	Not Defined	Not Defined	Not Defined
Transport Ambulance	8 min, 0 sec	20 min, 0 sec	30 min, 0 sec or ASAP	Not Defined

TABLE 6: FACILITIES/CRITICAL CARE

Reporting Year: 2013

NOTE: Table 6 is to be reported by agency.

Trauma

Trauma patients:

1. Number of patients meeting trauma triage criteria	<u>2926</u>
2. Number of major trauma victims transported directly to a trauma center by ambulance	<u>907</u>
3. Number of major trauma patients transferred to a trauma center	<u>74</u>
4. Number of patients meeting triage criteria who were not treated at a trauma center	<u>1023</u>

Emergency Departments

Total number of emergency departments	<u>8</u>
1. Number of referral emergency services	<u>0</u>
2. Number of standby emergency services	<u>1</u>
3. Number of basic emergency services	<u>7</u>
4. Number of comprehensive emergency services	<u>0</u>

Receiving Hospitals

1. Number of receiving hospitals with written agreements	<u>4</u>
2. Number of base hospitals with written agreements	<u>4</u>

TABLE 7: DISASTER MEDICAL

Reporting Year: 2013

County: Ventura

NOTE: Table 7 is to be answered for each county.

SYSTEM RESOURCES

1. Casualty Collections Points (CCP)
 - a. Where are your CCPs located? Hospital Parking Lots
 - b. How are they staffed? Hospital personnel, PH nurses, and Medical Reserve Corps
 - c. Do you have a supply system for supporting them for 72 hours? ☒ Yes ☐ No
2. CISD
Do you have a CISD provider with 24 hour capability? ☒ Yes ☐ No
3. Medical Response Team
 - a. Do you have any team medical response capability? ☒ Yes ☐ No
 - b. For each team, are they incorporated into your local response plan? ☒ Yes ☐ No
 - c. Are they available for statewide response? ☐ Yes ☒ No
 - d. Are they part of a formal out-of-state response system? ☐ Yes ☒ No
4. Hazardous Materials
 - a. Do you have any HazMat trained medical response teams? ☐ Yes ☒ No
 - b. At what HazMat level are they trained? _____
 - c. Do you have the ability to do decontamination in an emergency room? ☒ Yes ☐ No
 - d. Do you have the ability to do decontamination in the field? ☒ Yes ☐ No

OPERATIONS

1. Are you using a Standardized Emergency Management System (SEMS) that incorporates a form of Incident Command System (ICS) structure? ☒ Yes ☐ No
2. What is the maximum number of local jurisdiction EOCs you will need to interact with in a disaster? 12
3. Have you tested your MCI Plan this year in a:
 - a. real event? ☒ Yes ☐ No
 - b. exercise? ☒ Yes ☐ No

TABLE 7: DISASTER MEDICAL (cont.)

1. List all counties with which you have a written medical mutual aid agreement.
Medical Mutual Aid with all Region 1 and Region 6 counties
5. Do you have formal agreements with hospitals in your operational area to participate in disaster planning and response? ☒ Yes ☐ No
6. Do you have a formal agreements with community clinics in your operational areas to participate in disaster planning and response? ☒ Yes ☐ No
7. Are you part of a multi-county EMS system for disaster response? ☐ Yes ☒ No
8. Are you a separate department or agency? ☐ Yes ☒ No
9. If not, to whom do you report? Health Care Agency, Public Health Department
8. If your agency is not in the Health Department, do you have a plan to coordinate public health and environmental health issues with the Health Department? ☐ Yes ☐ No

Table 8: Resource Directory

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Ventura **Provider:** American Medical Response **Response Zone:** 2,3,4,5,7
Address: 616 Fitch Ave **Number of Ambulance Vehicles in Fleet:** 28
Moorpark, CA 93021
Phone Number: 805-517-2000 **Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:** 19

<u>Written Contract:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Medical Director:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>System Available 24 Hours:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Level of Service:</u> <input checked="" type="checkbox"/> Transport <input checked="" type="checkbox"/> ALS <input checked="" type="checkbox"/> 9-1-1 <input checked="" type="checkbox"/> Ground <input type="checkbox"/> Non-Transport <input type="checkbox"/> BLS <input checked="" type="checkbox"/> 7-Digit <input type="checkbox"/> Air <input checked="" type="checkbox"/> CCT <input checked="" type="checkbox"/> Water <input checked="" type="checkbox"/> IFT
<u>Ownership:</u> <input type="checkbox"/> Public <input checked="" type="checkbox"/> Private	<u>If Public:</u> <input type="checkbox"/> Fire <input type="checkbox"/> Law <input type="checkbox"/> Other Explain: _____	<u>If Public:</u> <input type="checkbox"/> City <input type="checkbox"/> County <input type="checkbox"/> State <input type="checkbox"/> Fire District <input type="checkbox"/> Federal	<u>If Air:</u> <input type="checkbox"/> Rotary <input type="checkbox"/> Fixed Wing
			<u>Air Classification:</u> <input type="checkbox"/> Auxiliary Rescue <input type="checkbox"/> Air Ambulance <input type="checkbox"/> ALS Rescue <input type="checkbox"/> BLS Rescue

Transporting Agencies

39705 Total number of responses
 35977 Number of emergency responses
 3728 Number of non-emergency responses

29994 Total number of transports
 26854 Number of emergency transports
 3140 Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
 _____ Number of emergency responses
 _____ Number of non-emergency responses

_____ Total number of transports
 _____ Number of emergency transports
 _____ Number of non-emergency transports

Table 8: Resource Directory

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Ventura **Provider:** Gold Coast Ambulance **Response Zone:** 6
Address: 200 Bernoulli Circle **Number of Ambulance Vehicles in Fleet:** 19
Oxnard, CA 93030
Phone **Average Number of Ambulances on Duty**
Number: 805-485-3040 **At 12:00 p.m. (noon) on Any Given Day:** 15

<u>Written Contract:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Medical Director:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>System Available 24 Hours:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Level of Service:</u> <input checked="" type="checkbox"/> Transport <input checked="" type="checkbox"/> ALS <input checked="" type="checkbox"/> 9-1-1 <input checked="" type="checkbox"/> Ground <input type="checkbox"/> Non-Transport <input type="checkbox"/> BLS <input checked="" type="checkbox"/> 7-Digit <input type="checkbox"/> Air <input checked="" type="checkbox"/> CCT <input type="checkbox"/> Water <input checked="" type="checkbox"/> IFT
<u>Ownership:</u> <input type="checkbox"/> Public <input checked="" type="checkbox"/> Private	<u>If Public:</u> <input type="checkbox"/> Fire <input type="checkbox"/> Law <input type="checkbox"/> Other Explain: _____	<u>If Public:</u> <input type="checkbox"/> City <input type="checkbox"/> County <input type="checkbox"/> Fire District <input type="checkbox"/> State <input type="checkbox"/> Federal	<u>If Air:</u> <input type="checkbox"/> Rotary <input type="checkbox"/> Fixed Wing
		<u>Air Classification:</u> <input type="checkbox"/> Auxiliary Rescue <input type="checkbox"/> Air Ambulance <input type="checkbox"/> ALS Rescue <input type="checkbox"/> BLS Rescue	

Transporting Agencies

22817	Total number of responses	17131	Total number of transports
15765	Number of emergency responses	10700	Number of emergency transports
7052	Number of non-emergency responses	6431	Number of non-emergency transports

Air Ambulance Services

_____	Total number of responses	_____	Total number of transports
_____	Number of emergency responses	_____	Number of emergency transports
_____	Number of non-emergency responses	_____	Number of non-emergency transports

Table 8: Resource Directory

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Ventura **Provider:** Lifeline Medical Transport **Response Zone:** 1
Address: 632 E. Thompson Ave. **Number of Ambulance Vehicles in Fleet:** 8
Ventura, CA 93001
Phone
Number: 805-653-9111 **Average Number of Ambulances on Duty**
At 12:00 p.m. (noon) on Any Given Day: 6

<u>Written Contract:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Medical Director:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>System Available 24 Hours:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Level of Service:</u> <input checked="" type="checkbox"/> Transport <input checked="" type="checkbox"/> ALS <input checked="" type="checkbox"/> 9-1-1 <input checked="" type="checkbox"/> Ground <input type="checkbox"/> Non-Transport <input type="checkbox"/> BLS <input checked="" type="checkbox"/> 7-Digit <input type="checkbox"/> Air <input checked="" type="checkbox"/> CCT <input type="checkbox"/> Water <input checked="" type="checkbox"/> IFT
<u>Ownership:</u> <input type="checkbox"/> Public <input checked="" type="checkbox"/> Private	<u>If Public:</u> <input type="checkbox"/> Fire <input type="checkbox"/> Law <input type="checkbox"/> Other Explain: _____	<u>If Public:</u> <input type="checkbox"/> City <input type="checkbox"/> County <input type="checkbox"/> Fire District <input type="checkbox"/> State <input type="checkbox"/> Federal	<u>If Air:</u> <input type="checkbox"/> Rotary <input type="checkbox"/> Fixed Wing
		<u>Air Classification:</u> <input type="checkbox"/> Auxiliary Rescue <input type="checkbox"/> Air Ambulance <input type="checkbox"/> ALS Rescue <input type="checkbox"/> BLS Rescue	

Transporting Agencies

9504	Total number of responses	8852	Total number of transports
1988	Number of emergency responses	1336	Number of emergency transports
7516	Number of non-emergency responses	7516	Number of non-emergency transports

Air Ambulance Services

_____	Total number of responses	_____	Total number of transports
_____	Number of emergency responses	_____	Number of emergency transports
_____	Number of non-emergency responses	_____	Number of non-emergency transports

Table 8: Resource Directory

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Ventura Provider: Ventura City Fire Dept. Response Zone: _____

Address: 1425 Dowell Dr. Number of Ambulance Vehicles in Fleet: 0
Ventura, CA 93003

Phone Number: 805-339-4300 Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

<u>Written Contract:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Medical Director:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>System Available 24 Hours:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Level of Service:</u> <input type="checkbox"/> Transport <input checked="" type="checkbox"/> ALS <input checked="" type="checkbox"/> 9-1-1 <input checked="" type="checkbox"/> Ground <input checked="" type="checkbox"/> Non-Transport <input type="checkbox"/> BLS <input type="checkbox"/> 7-Digit <input type="checkbox"/> Air <input type="checkbox"/> CCT <input type="checkbox"/> Water <input type="checkbox"/> IFT
<u>Ownership:</u> <input checked="" type="checkbox"/> Public <input type="checkbox"/> Private	<u>If Public:</u> <input checked="" type="checkbox"/> Fire <input type="checkbox"/> Law <input type="checkbox"/> Other Explain: _____	<u>If Public:</u> <input checked="" type="checkbox"/> City <input type="checkbox"/> County <input type="checkbox"/> Fire District <input type="checkbox"/> State <input type="checkbox"/> Federal	<u>If Air:</u> <input type="checkbox"/> Rotary <input type="checkbox"/> Fixed Wing
		<u>Air Classification:</u> <input type="checkbox"/> Auxiliary Rescue <input type="checkbox"/> Air Ambulance <input type="checkbox"/> ALS Rescue <input type="checkbox"/> BLS Rescue	

Transporting Agencies

THIS IS NOT A TRANSPORT PROVIDER

_____ Total number of responses
 _____ Number of emergency responses
 _____ Number of non-emergency responses

_____ Total number of transports
 _____ Number of emergency transports
 _____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
 _____ Number of emergency responses
 _____ Number of non-emergency responses

_____ Total number of transports
 _____ Number of emergency transports
 _____ Number of non-emergency transports

Table 8: Resource Directory

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Ventura **Provider:** Oxnard Fire Dept. **Response Zone:** _____
Address: 360 W. Second St. **Number of Ambulance Vehicles in Fleet:** 0
Oxnard, CA 93030
Phone Number: 805-385-7722 **Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:** 0

<u>Written Contract:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>Medical Director:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>System Available 24 Hours:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Level of Service:</u> <input type="checkbox"/> Transport <input checked="" type="checkbox"/> ALS <input checked="" type="checkbox"/> 9-1-1 <input checked="" type="checkbox"/> Ground <input checked="" type="checkbox"/> Non-Transport <input type="checkbox"/> BLS <input type="checkbox"/> 7-Digit <input type="checkbox"/> Air <input type="checkbox"/> CCT <input type="checkbox"/> Water <input type="checkbox"/> IFT
<u>Ownership:</u> <input checked="" type="checkbox"/> Public <input type="checkbox"/> Private	<u>If Public:</u> <input checked="" type="checkbox"/> Fire <input type="checkbox"/> Law <input type="checkbox"/> Other Explain: _____	<u>If Public:</u> <input checked="" type="checkbox"/> City <input type="checkbox"/> County <input type="checkbox"/> Fire District <input type="checkbox"/> State <input type="checkbox"/> Federal	<u>If Air:</u> <input type="checkbox"/> Rotary <input type="checkbox"/> Fixed Wing
		<u>Air Classification:</u> <input type="checkbox"/> Auxiliary Rescue <input type="checkbox"/> Air Ambulance <input type="checkbox"/> ALS Rescue <input type="checkbox"/> BLS Rescue	

Transporting Agencies

THIS IS NOT A TRANSPORT PROVIDER

_____ Total number of responses
 _____ Number of emergency responses
 _____ Number of non-emergency responses

_____ Total number of transports
 _____ Number of emergency transports
 _____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
 _____ Number of emergency responses
 _____ Number of non-emergency responses

_____ Total number of transports
 _____ Number of emergency transports
 _____ Number of non-emergency transports

Response/Transportation/Providers

County: Ventura **Provider:** Santa Paula Fire Dept. **Response Zone:**

Phone Number: 805-525-4478

Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

Transporting Agencies

_____ Total number of responses
 _____ Number of emergency responses
 _____ Number of non-emergency responses

Total number of transports _____
 Number of emergency transports _____
 Number of non-emergency transports _____

_____ Total number of responses

_____ Number of emergency responses

_____ Number of non-emergency responses

Total number of transports _____
Number of emergency transports _____
Number of non-emergency transports _____

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Ventura Provider: Fillmore Fire Dept. Response Zone: _____

Address: PO Box 487 Number of Ambulance Vehicles in Fleet: 0

Fillmore, CA 93015

Phone Number: 805-524-0586 Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day: 0

<u>Written Contract:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Medical Director:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>System Available 24 Hours:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Level of Service:</u> <input type="checkbox"/> Transport <input checked="" type="checkbox"/> ALS <input type="checkbox"/> 9-1-1 <input checked="" type="checkbox"/> Ground <input checked="" type="checkbox"/> Non-Transport <input type="checkbox"/> BLS <input type="checkbox"/> 7-Digit <input type="checkbox"/> Air <input type="checkbox"/> CCT <input type="checkbox"/> Water <input type="checkbox"/> IFT
<u>Ownership:</u> <input checked="" type="checkbox"/> Public <input type="checkbox"/> Private	<u>If Public:</u> <input checked="" type="checkbox"/> Fire <input type="checkbox"/> Law <input type="checkbox"/> Other Explain: _____	<u>If Public:</u> <input checked="" type="checkbox"/> City <input type="checkbox"/> County <input type="checkbox"/> State <input type="checkbox"/> Fire District <input type="checkbox"/> Federal	<u>If Air:</u> <input type="checkbox"/> Rotary <input type="checkbox"/> Fixed Wing
		<u>Air Classification:</u> <input type="checkbox"/> Auxiliary Rescue <input type="checkbox"/> Air Ambulance <input type="checkbox"/> ALS Rescue <input type="checkbox"/> BLS Rescue	

Transporting Agencies

THIS IS NOT A TRANSPORT PROVIDER

_____ Total number of responses
 _____ Number of emergency responses
 _____ Number of non-emergency responses

_____ Total number of transports
 _____ Number of emergency transports
 _____ Number of non-emergency transports

Air Ambulance Services

_____ Total number of responses
 _____ Number of emergency responses
 _____ Number of non-emergency responses

_____ Total number of transports
 _____ Number of emergency transports
 _____ Number of non-emergency transports

Table 8: Resource Directory

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Ventura **Provider:** Ventura County Fire Dept. **Response Zone:** _____
Address: 165 Durley Ave. **Number of Ambulance Vehicles in Fleet:** 0
Camarillo, CA 93010
Phone **Average Number of Ambulances on Duty**
Number: 805-389-9710 **At 12:00 p.m. (noon) on Any Given Day:** 0

<u>Written Contract:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Medical Director:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>System Available 24 Hours:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Level of Service:</u> <input type="checkbox"/> Transport <input checked="" type="checkbox"/> ALS <input checked="" type="checkbox"/> 9-1-1 <input checked="" type="checkbox"/> Ground <input checked="" type="checkbox"/> Non-Transport <input type="checkbox"/> BLS <input type="checkbox"/> 7-Digit <input type="checkbox"/> Air <input type="checkbox"/> CCT <input type="checkbox"/> Water <input type="checkbox"/> IFT
<u>Ownership:</u> <input checked="" type="checkbox"/> Public <input type="checkbox"/> Private	<u>If Public:</u> <input checked="" type="checkbox"/> Fire <input type="checkbox"/> Law <input type="checkbox"/> Other Explain: _____	<u>If Public:</u> <input type="checkbox"/> City <input type="checkbox"/> County <input type="checkbox"/> State <input checked="" type="checkbox"/> Fire District <input type="checkbox"/> Federal	<u>If Air:</u> <input type="checkbox"/> Rotary <input type="checkbox"/> Fixed Wing
		<u>Air Classification:</u> <input type="checkbox"/> Auxiliary Rescue <input type="checkbox"/> Air Ambulance <input type="checkbox"/> ALS Rescue <input type="checkbox"/> BLS Rescue	

Transporting Agencies

THIS IS NOT A TRANSPORT PROVIDER

Total number of responses _____
 Number of emergency responses _____
 Number of non-emergency responses _____

Total number of transports _____
 Number of emergency transports _____
 Number of non-emergency transports _____

Air Ambulance Services

Total number of responses _____
 Number of emergency responses _____
 Number of non-emergency responses _____

Total number of transports _____
 Number of emergency transports _____
 Number of non-emergency transports _____

Response/Transportation/Providers

Note: Table 8 is to be completed for each provider by county. Make copies as needed.

County: Ventura **Provider:** Ventura County Sheriff's Dept. **Response Zone:**

Address: 375A Durley Ave. 4

Number of Ambulance Vehicles in Fleet: 4

Phone Number:	805-388-4212
Average Number of Ambulances on Duty At 12:00 p.m. (noon) on Any Given Day:	2

<u>Written Contract:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>Medical Director:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>System Available 24 Hours:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Level of Service:</u> <input checked="" type="checkbox"/> Transport <input checked="" type="checkbox"/> ALS <input checked="" type="checkbox"/> 9-1-1 <input type="checkbox"/> Ground <input type="checkbox"/> Non-Transport <input checked="" type="checkbox"/> BLS <input type="checkbox"/> 7-Digit <input checked="" type="checkbox"/> Air <input type="checkbox"/> CCT <input type="checkbox"/> Water <input type="checkbox"/> IFT	<u>Air Classification:</u> <input type="checkbox"/> Auxiliary Rescue <input type="checkbox"/> Air Ambulance <input checked="" type="checkbox"/> ALS Rescue <input checked="" type="checkbox"/> BLS Rescue
<u>Ownership:</u> <input checked="" type="checkbox"/> Public <input type="checkbox"/> Private	<u>If Public:</u> <input type="checkbox"/> Fire <input checked="" type="checkbox"/> Law <input type="checkbox"/> Other Explain: _____	<u>If Public:</u> <input type="checkbox"/> City <input checked="" type="checkbox"/> County <input type="checkbox"/> State <input type="checkbox"/> Fire District <input type="checkbox"/> Federal		

Transporting Agencies

Total number of responses _____
 Number of emergency responses _____
 Number of non-emergency responses _____

_____ Total number of transports
 _____ Number of emergency transports
 _____ Number of non-emergency transports

283	Total number of responses
283	Number of emergency responses
0	Number of non-emergency responses
Response numbers are for rescue aircraft only	

Air Ambulance Services

100	Total number of transports
100	Number of emergency transports
0	Number of non-emergency transports

TABLE 9: FACILITIES

County: Ventura

Note: Complete information for each facility by county. Make copies as needed.

Facility: Community Memorial Hospital

Address: Loma Vista and Brent

Ventura, CA 93003

Telephone Number: 805-652-5011

<u>Written Contract:</u>	<u>Service:</u>				<u>Base Hospital:</u>	<u>Burn Center:</u>
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Referral Emergency	<input type="checkbox"/> Standby Emergency	<input type="checkbox"/> Basic Emergency	<input type="checkbox"/> Comprehensive Emergency	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Pediatric Critical Care Center ¹ EDAP ² PICU ³	<u>Trauma Center:</u>			<u>If Trauma Center what level:</u>
	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Level I <input type="checkbox"/> Level II <input type="checkbox"/> Level III <input type="checkbox"/> Level IV

<u>STEMI Center:</u>	<u>Stroke Center:</u>
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

¹ Meets EMSA Pediatric Critical Care Center (PCCC) Standards

² Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards

³ Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: Ventura

Note: Complete information for each facility by county. Make copies as needed.

Facility: Los Robles Regional Medical Center

Telephone Number: 805-497-2727

Address: 215 W. Janss Road

Thousand Oaks, CA 91360

<u>Written Contract:</u>	<u>Service:</u>	<u>Base Hospital:</u>	<u>Burn Center:</u>
X Yes <input type="checkbox"/> No	<input type="checkbox"/> Referral Emergency <input type="checkbox"/> Standby Emergency <input checked="" type="checkbox"/> Basic Emergency <input type="checkbox"/> Comprehensive Emergency	X Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes X No

Pediatric Critical Care Center⁴ EDAP⁵ PICU⁶	<input type="checkbox"/> Yes X No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes X No	<u>Trauma Center:</u> X Yes <input type="checkbox"/> No	<u>If Trauma Center what level:</u> <input type="checkbox"/> Level I X Level II <input type="checkbox"/> Level III <input type="checkbox"/> Level IV
---	---	--	---

<u>STEMI Center:</u> X Yes <input type="checkbox"/> No	<u>Stroke Center:</u> X Yes <input type="checkbox"/> No
---	--

⁴ Meets EMSA Pediatric Critical Care Center (PCCC) Standards

⁵ Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards

⁶ Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: Ventura

Note: Complete information for each facility by county. Make copies as needed.

Facility: Ojai Valley Community Hospital

Telephone Number: 805-646-1401

Address: 1406 Maricopa Highway

Ojai, CA 93023

<u>Written Contract:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> X No	<u>Service:</u> <input type="checkbox"/> Referral Emergency <input checked="" type="checkbox"/> X Standby Emergency <input type="checkbox"/> Basic Emergency <input type="checkbox"/> Comprehensive Emergency	<u>Base Hospital:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> X No	<u>Burn Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> X No
---	---	--	--

Pediatric Critical Care Center ⁷ EDAP ⁸ PICU ⁹	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> X No <input type="checkbox"/> Yes <input checked="" type="checkbox"/> X No <input type="checkbox"/> Yes <input checked="" type="checkbox"/> X No	<u>Trauma Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> X No	<u>If Trauma Center what level:</u> <input type="checkbox"/> Level I <input type="checkbox"/> Level II <input type="checkbox"/> Level III <input type="checkbox"/> Level IV
---	---	--	---

<u>STEMI Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> X No	<u>Stroke Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> X No
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⁷ Meets EMSA Pediatric Critical Care Center (PCCC) Standards

⁸ Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards

⁹ Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: Ventura

Note: Complete information for each facility by county. Make copies as needed.

Facility: St. John's Pleasant Valley Hospital Telephone Number: 805-389-5800
 Address: 2309 Antonio Ave.
Camarillo, CA 93010

<u>Written Contract:</u>	<u>Service:</u>	<u>Base Hospital:</u>	<u>Burn Center:</u>
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Referral Emergency <input type="checkbox"/> Standby Emergency <input checked="" type="checkbox"/> Basic Emergency <input type="checkbox"/> Comprehensive Emergency	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

<u>Pediatric Critical Care Center</u> ¹⁰ EDAP ¹¹ PICU ¹²	<u>Trauma Center:</u>	<u>If Trauma Center what level:</u>
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Level I <input type="checkbox"/> Level II <input type="checkbox"/> Level III <input type="checkbox"/> Level IV

<u>STEMI Center:</u>	<u>Stroke Center:</u>
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

¹⁰ Meets EMSA Pediatric Critical Care Center (PCCC) Standards
¹¹ Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
¹² Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: Ventura

Note: Complete information for each facility by county. Make copies as needed.

Facility: St. John's Regional Medical Center **Telephone Number:** 805-988-2500
Address: 1600 N. Rose Ave
Oxnard, CA 93033

<u>Written Contract:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>Service:</u> <input type="checkbox"/> Referral Emergency <input type="checkbox"/> Standby Emergency <input checked="" type="checkbox"/> Basic Emergency <input type="checkbox"/> Comprehensive Emergency	<u>Base Hospital:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Burn Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
--	--	---	---

Pediatric Critical Care Center¹³ EDAP¹⁴ PICU¹⁵	<u>Trauma Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>If Trauma Center what level:</u> <input type="checkbox"/> Level I <input type="checkbox"/> Level II <input type="checkbox"/> Level III <input type="checkbox"/> Level IV
--	---	--

<u>STEMI Center:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Stroke Center:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
--	---

¹³ Meets EMSA Pediatric Critical Care Center (PCCC) Standards

¹⁴ Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards

¹⁵ Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: Ventura

Note: Complete information for each facility by county. Make copies as needed.

Facility: Simi Valley Hospital Telephone Number: 805-955-6000
 Address: 2975 N. Sycamore Dr.
Simi Valley, CA 93065

<u>Written Contract:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>Service:</u> <input type="checkbox"/> Referral Emergency <input type="checkbox"/> Standby Emergency <input checked="" type="checkbox"/> Basic Emergency <input type="checkbox"/> Comprehensive Emergency	<u>Base Hospital:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Burn Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
---	---	--	--

Pediatric Critical Care Center ¹⁶ EDAP ¹⁷ PICU ¹⁸	<u>Trauma Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>If Trauma Center what level:</u> <input type="checkbox"/> Level I <input type="checkbox"/> Level II <input type="checkbox"/> Level III <input type="checkbox"/> Level IV
--	--	---

<u>STEMI Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>Stroke Center:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
---	--

¹⁶ Meets EMSA Pediatric Critical Care Center (PCCC) Standards
¹⁷ Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
¹⁸ Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: Ventura

Note: Complete information for each facility by county. Make copies as needed.

Facility: Ventura County Medical Center Telephone Number: 805-652-6000
 Address: 3291 Loma Vista Road
Ventura, CA 93003

<u>Written Contract:</u>	<u>Service:</u>	<u>Base Hospital:</u>	<u>Burn Center:</u>
X Yes <input type="checkbox"/> No	<input type="checkbox"/> Referral Emergency <input type="checkbox"/> Standby Emergency <input checked="" type="checkbox"/> Basic Emergency <input type="checkbox"/> Comprehensive Emergency	X Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes X No

Pediatric Critical Care Center ¹⁹ EDAP ²⁰ PICU ²¹	<input type="checkbox"/> Yes X No <input type="checkbox"/> Yes X No <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<u>Trauma Center:</u> X Yes <input type="checkbox"/> No	<u>If Trauma Center what level:</u> <input type="checkbox"/> Level I X Level II <input type="checkbox"/> Level III <input type="checkbox"/> Level IV
--	---	--	--

<u>STEMI Center:</u>	<u>Stroke Center:</u>
<input type="checkbox"/> Yes X No	X Yes <input type="checkbox"/> No

¹⁹ Meets EMSA Pediatric Critical Care Center (PCCC) Standards
²⁰ Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
²¹ Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 9: FACILITIES

County: Ventura

Note: Complete information for each facility by county. Make copies as needed.

Facility: VCMC Santa Paula Hospital Telephone Number: 805-933-8600

Address: 525 N. 10th Street
Santa Paula, CA 93060

<u>Written Contract:</u>	<u>Service:</u>		<u>Base Hospital:</u>	<u>Burn Center:</u>
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Referral Emergency <input checked="" type="checkbox"/> Basic Emergency	<input type="checkbox"/> Standby Emergency <input type="checkbox"/> Comprehensive Emergency	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Pediatric Critical Care Center²² EDAP²³ PICU²⁴	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>Trauma Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>If Trauma Center what level:</u> <input type="checkbox"/> Level I <input type="checkbox"/> Level III <input type="checkbox"/> Level II <input type="checkbox"/> Level IV
--	---	--	---

<u>STEMI Center:</u> <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<u>Stroke Center:</u> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
---	--

²² Meets EMSA Pediatric Critical Care Center (PCCC) Standards
²³ Meets EMSA Emergency Departments Approved for Pediatrics (EDAP) Standards
²⁴ Meets California Children Services (CCS) Pediatric Intensive Care Unit (PICU) Standards

TABLE 10: APPROVED TRAINING PROGRAMS

County: Ventura Reporting Year: 2013

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed.

Training Institution:	Conejo Valley Adult School		Telephone Number:	805-497-2761
Address:	1025 Old Farm Road Thousand Oaks, CA 91360			
Student Eligibility*:	General Public	Cost of Program:	**Program Level	EMT
		Basic: 950.00	Number of students completing training per year:	
		Refresher: 299.00	Initial training:	37
			Refresher:	0
			Continuing Education:	0
			Expiration Date:	02/28/15
			Number of courses:	2
			Initial training:	0
			Refresher:	0
			Continuing Education:	

Training Institution:	EMS Training Institute		Telephone Number:	805-581-2124
Address:	P.O. Box 940514 Simi Valley, CA 93064			
Student Eligibility*:	General	Cost of Program:	**Program Level	EMT
		Basic: 995.00	Number of students completing training per year:	
		Refresher: 200.00	Initial training:	57
			Refresher:	604
			Continuing Education:	0
			Expiration Date:	1/30/18
			Number of courses:	2
			Initial training:	10
			Refresher:	0

*Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

TABLE 10: APPROVED TRAINING PROGRAMS

County: Ventura Reporting Year: 2013

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed.

Training Institution:	<u>St. John's Regional Medical Center</u>		Telephone Number:	<u>805-988-2500</u>
Address:	<u>1600 N. Rose Ave.</u>			
	<u>Oxnard, CA 93033</u>			
Student Eligibility*:	<u>Private</u>	**Program Level	<u>MICN</u>	
	Cost of Program:	Number of students completing training per year:		
	Basic: <u>300.00</u>	Initial training:	<u>18</u>	
	Refresher: <u> </u>	Refresher:	<u>0</u>	
		Continuing Education:	<u>0</u>	
		Expiration Date:	<u>11/30/15</u>	
		Number of courses:	<u> </u>	
		Initial training:	<u>1</u>	
		Refresher:	<u>0</u>	
		Continuing Education:	<u>0</u>	

Training Institution:	<u>Oxnard College</u>		Telephone Number:	<u>805-377-2250</u>
Address:	<u>4000 South Rose Avenue</u>			
	<u>Oxnard, CA 93033</u>			
Student Eligibility*:	<u>General</u>	**Program Level	<u>EMT</u>	
	Cost of Program:	Number of students completing training per year:		
	Basic: <u>295.00</u>	Initial training:	<u>108</u>	
	Refresher: <u>88.00</u>	Refresher:	<u>42</u>	
		Continuing Education:	<u>0</u>	
		Expiration Date:	<u>1/31/16</u>	
		Number of courses:	<u> </u>	
		Initial training:	<u>6</u>	
		Refresher:	<u>3</u>	
			<u>0</u>	

*Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

TABLE 10: APPROVED TRAINING PROGRAMS

County: Ventura Reporting Year: 2013

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed.

Training Institution: <u>Oxnard Fire Department</u>		Telephone Number: <u>805-385-8361</u>
Address: <u>360 West Second Street</u>		
<u>Oxnard, CA 93033</u>		
Student Eligibility*: <u>Fire Personnel</u>	**Program Level <u>EMT</u>	
Cost of Program:		
Basic: <u>0</u>	Number of students completing training per year:	
Refresher: <u>0</u>	Initial training:	<u>0</u>
	Refresher:	<u>0</u>
	Continuing Education:	<u>0</u>
	Expiration Date:	<u>1/31/16</u>
	Number of courses:	
	Initial training:	<u>0</u>
	Refresher:	<u>0</u>
	Continuing Education:	<u>0</u>

Training Institution: <u>Simi Valley Adult School</u>		Telephone Number: <u>805-579-6200</u>
Address: <u>3150 School Road</u>		
<u>Simi Valley, CA 93062</u>		
Student Eligibility*: <u>General</u>	**Program Level <u>EMT</u>	
Cost of Program:		
Basic: <u>850.00</u>	Number of students completing training per year:	
Refresher: <u>325.00</u>	Initial training:	<u>75</u>
	Refresher:	<u>14</u>
	Continuing Education:	<u>0</u>
	Expiration Date:	<u>11/30/15</u>
	Number of courses:	
	Initial training:	<u>5</u>
	Refresher:	<u>2</u>
	Continuing Education:	<u>0</u>

*Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

TABLE 10: APPROVED TRAINING PROGRAMS

County: Ventura Reporting Year: 2013

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed.

Training Institution: <u>Ventura City Fire Department</u>		Telephone Number: <u>805-339-4461</u>
Address: <u>1425 Dowell Dr.</u>		
<u>Ventura, CA 93003</u>		
Student Eligibility*: <u>Fire Personnel</u>	Cost of Program: <u>0</u>	**Program Level <u>EMT</u>
Basic: <u>0</u>	Number of students completing training per year: <u>0</u>	
Refresher: <u>0</u>	Initial training: <u>0</u>	
	Refresher: <u>0</u>	
	Continuing Education: <u>0</u>	
	Expiration Date: <u>6/30/14</u>	
	Number of courses: <u>0</u>	
	Initial training: <u>0</u>	
	Refresher: <u>0</u>	
	Continuing Education: <u>0</u>	

Training Institution: <u>Ventura College</u>		Telephone Number: <u>805-654-6400</u>
Address: <u>4667 Telegraph Road</u>		
<u>Ventura, CA 93003</u>		
Student Eligibility*: <u>General</u>	Cost of Program: <u>295.00</u>	**Program Level <u>EMT</u>
Basic: <u>295.00</u>	Number of students completing training per year: <u>79</u>	
Refresher: <u>0</u>	Initial training: <u>0</u>	
	Refresher: <u>0</u>	
	Continuing Education: <u>11/30/15</u>	
	Expiration Date: <u>4</u>	
	Number of courses: <u>0</u>	
	Initial training: <u>0</u>	
	Refresher: <u>0</u>	
	Continuing Education: <u>0</u>	

*Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

TABLE 10: APPROVED TRAINING PROGRAMS

County: Ventura Reporting Year: 2013

NOTE: Table 10 is to be completed by county. Make copies to add pages as needed.

Training Institution: <u>Ventura College – Paramedic Program</u>		Telephone Number: <u>805-654-6400</u> <u>ext 1354</u>
Address: <u>4667 Telegraph Road</u>		
<u>Ventura, CA 93003</u>		
Student Eligibility*: <u>General</u>	**Program Level <u>Paramedic</u>	
Cost of Program: <u>962.00</u>	Number of students completing training per year:	
Basic: <u>962.00</u>	Initial training:	<u>12</u>
Refresher: <u> </u>	Refresher:	<u>0</u>
	Continuing Education:	<u>0</u>
	Expiration Date:	<u>4/30/16</u>
	Number of courses:	<u>1</u>
	Initial training:	<u> </u>
	Refresher:	<u> </u>
	Continuing Education:	<u> </u>

Training Institution: <u>Ventura County Fire Protection District</u>		Telephone Number: <u>805-389-9776</u>
Address: <u>165 Durley Dr.</u>		
<u>Camarillo, CA 93010</u>		
Student Eligibility*: <u>Fire Personnel</u>	**Program Level <u>EMT</u>	
Cost of Program: <u> </u>	Number of students completing training per year:	
Basic: <u>0</u>	Initial training:	<u>0</u>
Refresher: <u>0</u>	Refresher:	<u>0</u>
	Continuing Education:	<u>0</u>
	Expiration Date:	<u>2/28/15</u>
	Number of courses:	<u> </u>
	Initial training:	<u>0</u>
	Refresher:	<u>0</u>
	Continuing Education:	<u>0</u>

*Open to general public or restricted to certain personnel only.

** Indicate whether EMT-I, AEMT, EMT-P, MICN, or EMR; if there is a training program that offers more than one level complete all information for each level.

TABLE 11: DISPATCH AGENCY

County: Ventura Reporting Year: 2013

NOTE: Make copies to add pages as needed. Complete information for each provider by county.

Ventura County Fire Protection District		Primary Contact: Steve McClellen	
Name:			
Address:	165 Durley Ave. Camarillo, CA 93010		
Telephone Number:	805-389-9710		
Written Contract:	Medical Director:	X	Day-to-Day
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Disaster	
Ownership:		If Public:	
<input checked="" type="checkbox"/> Public <input type="checkbox"/> Private		<input checked="" type="checkbox"/> Fire	
		<input type="checkbox"/> Law	
		<input type="checkbox"/> Other	
		Explain: _____	
		If Public: <input type="checkbox"/> City <input type="checkbox"/> County <input type="checkbox"/> State <input checked="" type="checkbox"/> Fire District <input type="checkbox"/> Federal	
		Number of Personnel Providing Services:	
		27 EMD Training _____ EMT-D _____ ALS _____	
		_____ BLS _____ LALS _____ Other _____	

Name: _____ Address: _____ Telephone Number: _____		Oxnard Police/Fire Communications 251 S. C St., Oxnard, CA 93030 805-385-7722		Primary Contact: Danah Palmer	
Written Contract: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Medical Director: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Personnel Providing Services: 22 EMD Training _____ EMT-D _____ ALS _____ _____ BLS _____ LALS _____ Other _____	
Ownership: <input checked="" type="checkbox"/> Public <input type="checkbox"/> Private		If Public: <input checked="" type="checkbox"/> Fire <input type="checkbox"/> Law <input type="checkbox"/> Other Explain: _____		If Public: <input checked="" type="checkbox"/> City <input type="checkbox"/> County <input type="checkbox"/> State <input type="checkbox"/> Fire District <input type="checkbox"/> Federal	

EMS PLAN **AMBULANCE ZONE SUMMARY FORM**

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name:	Ventura County EMS
Area or subarea (Zone) Name or Title:	ASA 1
Name of Current Provider(s):	LifeLine Medical Transport Serving the Ojai Valley since 1935
Include company name(s) and length of operation (uninterrupted) in specified area or subarea.	
Area or subarea (Zone) Geographic Description: Combination of Metropolitan/Urban, Suburban/Rural and Wilderness areas including the City of Ojai.	
Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Exclusive	
Include intent of local EMS agency and Board action.	
Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Emergency Ambulance for 911 calls only	
Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).	
Method to achieve Exclusivity, if applicable (HS 1797.224): Grandfathered	
<p style="text-align: center;">LifeLine Medical Transport is a subsidiary of Ojai Ambulance Inc. and has served ASA 1 since 1935. Paramedic service was added to the service area in 1986. Current owner, Steve Frank, purchased the company in 1994 from previous owner, Jerry Clauson. Ojai Ambulance changed it's name to LifeLine Medical Transport in 2001, however no change in scope or manner of service has occurred.</p>	
<p>If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.</p> <p>If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.</p>	

**EMS PLAN
AMBULANCE ZONE SUMMARY FORM**

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name:	Ventura County EMS
Area or subarea (Zone) Name or Title:	ASA 2
Name of Current Provider(s):	American Medical Response Serving since 1962
<small>Include company name(s) and length of operation (uninterrupted) in specified area or subarea.</small>	
Area or subarea (Zone) Geographic Description: Combination of Metropolitan/Urban, Suburban/Rural and Wilderness areas including the Cities of Fillmore and Santa Paula..	
Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Exclusive <small>Include intent of local EMS agency and Board action.</small>	
Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Emergency Ambulance for 911 calls only <small>Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).</small>	
Method to achieve Exclusivity, if applicable (HS 1797.224): Grandfathered American Medical Response currently provides service to ASA 2. Paramedic service was added to the service area in 1992. There have been numerous ownership changes in the past 15 years due to ambulance industry consolidations; however no change in scope or manner of service has occurred. Previous Owners: Courtesy Ambulance 1962-1991 Pruner Health Services 1991-1993 Careline 1993-1996 Medtrans 1996-1999 American Medical Response 1999-present <small>If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.</small> <small>If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.</small>	

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name:	Ventura County EMS
Area or subarea (Zone) Name or Title:	ASA 3
Name of Current Provider(s):	American Medical Response Serving since 1962
Include company name(s) and length of operation (uninterrupted) in specified area or subarea.	
Area or subarea (Zone) Geographic Description: Combination of Metropolitan/Urban, Suburban/Rural and Wilderness areas including the City of Simi Valley.	
Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Exclusive	
Include intent of local EMS agency and Board action.	
Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Emergency Ambulance for 911 calls only	
Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).	
Method to achieve Exclusivity, if applicable (HS 1797.224): Grandfathered	
<p>American Medical Response currently provides service to ASA 3. Paramedic service was added to the service area in 1983. There have been numerous ownership changes in the past 15 years due to ambulance industry consolidations; however no change in scope or manner of service has occurred.</p> <p>Previous Owners: Brady Ambulance 1962-1975 Pruner Health Services 1975-1993 Careline 1993-1996 Medtrans 1996-1999 American Medical Response 1999-present</p>	
<p>If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.</p> <p>If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.</p>	

**EMS PLAN
AMBULANCE ZONE SUMMARY FORM**

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name:	Ventura County EMS
Area or subarea (Zone) Name or Title:	ASA 4
Name of Current Provider(s):	American Medical Response Serving since 1962
<small>Include company name(s) and length of operation (uninterrupted) in specified area or subarea.</small>	
Area or subarea (Zone) Geographic Description: Combination of Metropolitan/Urban, Suburban/Rural and Wilderness areas including the Cities of Moorpark and Thousand Oaks.	
Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Exclusive <small>Include intent of local EMS agency and Board action.</small>	
Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Emergency Ambulance for 911 calls only <small>Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).</small>	
Method to achieve Exclusivity, if applicable (HS 1797.224): Grandfathered American Medical Response currently provides service to ASA 4. Paramedic service was added to the service area in 1983. There have been numerous ownership changes in the past 15 years due to ambulance industry consolidations; however no change in scope or manner of service has occurred. Previous Owners: Conejo Ambulance 1962-1975 Pruner Health Services 1975-1993 Careline 1993-1996 Medtrans 1996-1999 American Medical Response 1999-present <small>If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.</small> <small>If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.</small>	

**EMS PLAN
AMBULANCE ZONE SUMMARY FORM**

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name:	Ventura County EMS
Area or subarea (Zone) Name or Title:	ASA 5
Name of Current Provider(s):	American Medical Response Serving since 1962
<small>Include company name(s) and length of operation (uninterrupted) in specified area or subarea.</small>	
Area or subarea (Zone) Geographic Description: Combination of Metropolitan/Urban, Suburban/Rural and Wilderness areas including the City of Camarillo.	
Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Exclusive	
<small>Include intent of local EMS agency and Board action.</small>	
Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Emergency Ambulance for 911 calls only	
<small>Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).</small>	
Method to achieve Exclusivity, if applicable (HS 1797.224): Grandfathered	
<p>American Medical Response currently provides service to ASA 5. Paramedic service was added to the service area in 1985. There have been numerous ownership changes in the past 15 years due to ambulance industry consolidations; however no change in scope or manner of service has occurred.</p> <p>Previous Owners: Camarillo Ambulance 1962-1978 Pruner Health Services 1978-1993 Careline 1993-1996 Medtrans 1996-1999 American Medical Response 1999-present</p> <p><small>If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.</small></p> <p><small>If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.</small></p>	

**EMS PLAN
AMBULANCE ZONE SUMMARY FORM**

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name:	Ventura County EMS
Area or subarea (Zone) Name or Title:	ASA 6
Name of Current Provider(s):	Gold Coast Ambulance Serving since 1949
<small>Include company name(s) and length of operation (uninterrupted) in specified area or subarea.</small>	
Area or subarea (Zone) Geographic Description: Combination of Metropolitan/Urban, Suburban/Rural and Wilderness areas including the Cities of Oxnard and Port Hueneme.	
Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Exclusive	
<small>Include intent of local EMS agency and Board action.</small>	
Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Emergency Ambulance for 911 calls only	
<small>Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).</small>	
Method to achieve Exclusivity, if applicable (HS 1797.224): Grandfathered	
<p>Effective May 2010, Gold Coast Ambulance became a wholly owned subsidiary of Emergency Medical Services Corporation. They continue to operate as Gold Coast Ambulance and have served ASA 6 since 1949. Paramedic service was added to the service area in 1984. Prior to May 2010, Ken Cook, owned the company after purchasing it in 1980 from previous owner, Bob Brown. Oxnard Ambulance Service changed it's name to Gold Coast Ambulance in 1991, however no change in scope or manner of service has occurred.</p>	
<small>If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.</small>	
<small>If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.</small>	

EMS PLAN AMBULANCE ZONE SUMMARY FORM

In order to evaluate the nature of each area or subarea, the following information should be compiled for each zone individually. Please include a separate form for each exclusive and/or nonexclusive ambulance zone.

Local EMS Agency or County Name:	Ventura County EMS
Area or subarea (Zone) Name or Title:	ASA 7
Name of Current Provider(s):	American Medical Response Serving since 1962
Include company name(s) and length of operation (uninterrupted) in specified area or subarea.	
Area or subarea (Zone) Geographic Description: Combination of Metropolitan/Urban, Suburban/Rural and Wilderness areas including the City of Ventura.	
Statement of Exclusivity, Exclusive or non-Exclusive (HS 1797.6): Exclusive	
Include intent of local EMS agency and Board action.	
Type of Exclusivity, "Emergency Ambulance", "ALS", or "LALS" (HS 1797.85): Emergency Ambulance for 911 calls only	
Include type of exclusivity (Emergency Ambulance, ALS, LALS, or combination) and operational definition of exclusivity (i.e., 911 calls only, all emergencies, all calls requiring emergency ambulance service, etc.).	
Method to achieve Exclusivity, if applicable (HS 1797.224): Grandfathered American Medical Response currently provides service to ASA 7. Paramedic service was added to the service area in 1986. There have been numerous ownership changes in the past 15 years due to ambulance industry consolidations; however no change in scope or manner of service has occurred. Previous Owners: Courtesy Ambulance 1962-1991 Pruner Health Services 1991-1993 Careline 1993-1996 Medtrans 1996-1999 American Medical Response 1999-present Beginning July 1, 1996, while waiting for the Supreme Court ruling in the County of San Bernardino v. City of San Bernardino (1997) decision, the Ventura City Fire Dept. began providing transport services within the incorporated city limits of Area 7. The scope of service provided by Medtrans did not change during this time, as it continued to provide emergency paramedic ambulance service to all portions of Area 7. Ventura City immediately ceased transport operations upon the Supreme Court ruling against the City of San Bernardino on June 30, 1997.	
If grandfathered, pertinent facts concerning changes in scope and manner of service. Description of current provider including brief statement of uninterrupted service with no changes to scope and manner of service to zone. Include chronology of all services entering or leaving zone, name or ownership changes, service level changes, zone area modifications, or other changes to arrangements for service.	
If competitively-determined, method of competition, intervals, and selection process. Attach copy/draft of last competitive process used to select provider or providers.	